HELLO THERE, OUR DREAM IS TO HELP YOU MAKE GREAT HAPPEN

Get hands on experience
This qualification provides the skills and knowledge for an individual to be competent in a range of activities and functions requiring basic retail operational knowledge and limited practical skills in a defined context. Work would be undertaken in various retail store settings, such as specialty stores, supermarkets, department stores and retail outlets. Individuals may work with some autonomy or in a team but usually under close supervision.

LOCATION/S
Mooloolaba

DURATION
Workplace: Varies

Course delivery options
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<th>WORKLOAD</th>
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<td>Mooloolaba</td>
<td>Workplace</td>
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Key dates
For key start dates for each location visit the online brochure for this course (under the course details tab).
[tafeeastcoast.edu.au/course/15140](tafeeastcoast.edu.au/course/15140)

Entry requirements
Apprenticeships and traineeships combine both structured and workplace training with paid ...more online

Resources required
No specific resources are required to successfully complete this course.
It is recommended that students have access to a reliable internet connection to ...more online

What are my payment options?
No matter what your circumstances, TAFE Queensland East Coast has a payment option to suit you. If you are unsure of what’s right for you, call us on 1300 656 188. We’re here to help.
...more online

For more information about the costs associated with undertaking an apprenticeship, please give us a call.

Outcome
SIR20212 Certificate II in Retail Services - Traineeship

ARE YOU READY TO TAKE THE NEXT STEP ON YOUR PATH TO GREAT?
Enrol today to secure your spot in this course.
To achieve this qualification you will need to complete:

Core Competencies: 8
Elective Competencies: 6

SIRXIND101 Work effectively in a customer service environment Core
SIRXRSK201 Minimise loss Core
SIRXWHS101 Apply safe work practices Core
SIRXICT001A Operate retail technology Core
SIRXCOM101 Communicate in the workplace to support team and customer outcomes Core
SIRXCCS202 Interact with customers Core
SIRXCLM101 Organise and maintain work areas Core
SIRXCCS201 Apply point-of-sale handling procedures Core

Disclaimer
Not all electives available at all campuses

HOW TO ENROL
Recognition of prior learning

Fast-track your way to a formal qualification by earning credit for the things you already know. Getting recognition for the skills you've gained from the workplace or previous learning means less study time for you, and getting the paper to prove you're qualified a whole lot sooner.

More info:
tafeeastcoast.edu.au/study-with-us/career-changers-jobseeker/recognition-prior-learning/

THE PATH TO GREATNESS
Connect to TAFE using Facebook and watch a future where you make great happen

Make your future happen
Connect with TAFE on Facebook

Accurate as at 28 July 2015. For the latest information see:
tafeeastcoast.edu.au/course/15140

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