

TAFE QUEENSLAND

Schedule for the 'TAFE Queensland x Townsville Fire Tickets 2025/26 Season Giveaway'

| Promotion Name | TAFE Queensland x Townsville Fire Tickets 2025/26 Season Giveaway | | | |
|------------------------------|---|--|--|--|
| Promoter | TAFE Queensland ABN 72 898 805 093 of 1030 Cavendish Road, Mt Gravatt, Queensland 4122 | | | |
| Permit Numbers | Not applicable. | | | |
| Promotion Period | The Promotion starts at 12pm AEST on Wednesday, 26 November 2025. | | | |
| | The Promotion closes at 11:59pm AEST on Monday, 15 December 2025. No entries will be accepted after this time. | | | |
| Jurisdiction | Queensland | | | |
| Entry Restrictions | Entry is open to individuals who are: (a) residents of Queensland; and (b) aged 18 years or older at the commencement of the Promotion. | | | |
| Verification Requirements | The Promoter reserves the right to verify the age and/or residential address. | | | |
| Entry Procedure | To enter, entrants must, during the Promotion Period: (a) For Facebook entries (i) have a Facebook account; (ii) like one or more of the Eligible Facebook Pages (if not already); and (iii) comment on the Promotion competition post how will you make great happen in 2026? Make sure you comply with Facebook's Statement of Rights and Responsibilities and/or Instagram's Terms of Use (as applicable), otherwise your entry will be ineligible. Please, keep it nice — entries must not contain any content that is obscene, profane, lewd, defamatory, objectionable or otherwise inconsistent with the Promoter's brand. | | | |
| Maximum Number of Entries | Not applicable – you can enter as many times as you like. | | | |
| Draw Details | Date: Tuesday, 16 December 2025 | | | |
| | Time: 9am AEST | | | |
| | Location: TAFE Queensland Pimlico campus, Corner of Hugh Street and Fulham Road, Pimlico, Queensland 4812 | | | |
| | Draw Method: random electronic selection | | | |
| | | | | |

| Prizes Details | Prize | No. Available | Value of each Prize (RRP) | |
|---|--|---------------|---------------------------|--|
| | 1 x Double Pass (two tickets total) to the Townsville Fire Rounds 10, 11, 12, 15, 16 and 17 games of the 2025/26 Women's National Basketball League (WNBL)(the 'event'). | 5 | \$360 | |
| Value of Total Prize Pool | Up to \$1800. | | | |
| Prize Restrictions / Exclusions (if any) | Each Prize, once provided to the winner, is the responsibility of the winner and if lost or damage will not be replaced by the Promoter. Prizes exclude anything incidental to the Winner's (and their guest's) attendance at the even This means the winner is solely responsible for any travel expenses, spending mon health/fitness requirements, meals, phone calls, gratuities, optional activities and excursion freight, excess baggage, ground transport, travel insurance, and all other ancillary costs. | | | |
| | | | | |
| Notification and Publication of Winners | Winners will be notified by reply comment within 2 business days of being selected. Prize winners' names will be published on the Promoter's website at tafeqld.edu.au by Wednesday, 17 December 2025. Entrants acknowledge that they must be contactable by the Promoter in order to be successful Winners unable to be contacted in accordance with this Schedule for any reason will forfeit thei Prize. | | | |
| | | | | |
| Prize Claim | Prizes must be claimed within 48 hours of being notified by the Promoter. Unclaimed Prizes will be re-drawn once in accordance with this Schedule. | | | |
| | Winners unable to attend the event will forfeit their Prize, and the Prize will be re-drawn once in accordance with this Schedule. | | | |
| | Winners may be required to prove their identity and show evidence as documented on their birth certificate, driver's licence or passport before any prize is rewarded. Prizes will be emailed to the winners. | | | |
| | | | | |
| | Winners must provide their email address and student ID to claim their prize. | | | |
| | The Promoter is not required to provide replacement tickets, cash substitute or other compensation in any form in the event a Prize winner does not claim a Prize or fails to claim their Prize or within the Prize Claim timeframe set out in this Schedule. | | | |
| Unclaimed Prize Draw | Date: Thursday, 18 December 2025 | | | |
| | Time: 9am AEST | | | |
| | Location: TAFE Queensland Pimlico campus, Corner of Hugh Street and Fulham Road, Pimlico, Queensland 4812 | | | |
| | Publication Date: Thursday, 18 December 2025 | | | |
| Additional Terms | The Prizes are subject to the <u>Ticketek Terms and Conditions</u> . | | | |
| | The winner's (and their guest's) attendance at the event is subject to the <u>Townsville Entertainment</u> and <u>Convention Centre</u> (as applicable). | | | |
| | The Promoter accepts no responsibility or liability in respect of the event, including any matters incidental with the winner's attendance at the event. | | | |
| | Should the event be cancelled, postponed or otherwise varied, then the Promoter has no responsibility to provide alternate or substitute tickets or to provide any cash equivalent in substitute for the tickets. | | | |
| | The Prize is subject to the event venue and ticket terms and conditions, including any applicable age restrictions, and any conditions placed by the event providers. | | | |

The winner will in all respects be bound by and comply with the terms and conditions applicable to the event, including but not limited to the requirements for responsible service of alcohol and the right of the Promoter, the organiser of the event, or their respective contractors or representatives the right to refuse the Winner and/or any guests of the winner entry or service.

The Promoter and event organisers hereby expressly reserve the right to eject any winner and any companion for any inappropriate behaviour, including but not limited to intoxication, or any behaviour which would adversely affect the reputation of the Promoter or the event organiser, whilst participating in any element of the Prize.

Eligible Facebook Pages

For the purposes of the Entry Procedure, the Eligible Facebook Pages are:

- TAFE Queensland (Burdekin)
- TAFE Queensland (Charters Towers)
- TAFE Queensland (Ingham)
- TAFE Queensland (Townsville Trade Training Centre)
- TAFE Queensland (Townsville, Pimlico)

TAFE QUEENSLAND

Terms and Conditions of Entry for the TAFE Queensland x Townsville Fire Tickets 2025/26 Season Giveaway First up

- These terms and the Schedule form the Conditions of Entry for this Promotion, and set out all of the information you need to know regarding this Promotion. Capitalised terms have the meaning given in the Schedule, unless otherwise stated. If there's any inconsistency between these terms and the Schedule, then what's in the Schedule is correct. By submitting your entry, you agree that these Conditions of Entry apply to your entry.
- 2. The promoter is TAFE Queensland (ABN 72 898 805 093) of 1030 Cavendish Road, Mt Gravatt, Queensland 4122 ('*Promoter*', 'we', 'us').
- 3. Any updates to these Conditions of Entry will be published on our website <u>tafeqld.edu.au/about/policy-and-governance/competitions</u>, so it's important to check these Conditions of Entry regularly.

Who can enter ... and who can't

4. The eligibility requirements for this Promotion are set out in the Entry Restrictions. Directors, managers, employees, officers, agents and contractors of the Promoter, and their immediate families (i.e. spouse, partner, parent, grandparent, natural or adopted child, and sibling (whether natural or adopted by a parent)) are ineligible to enter.

How to enter

- 5. To enter, you must follow the Entry Procedure.
- 6. We will not accept entries which are incomplete, illegible, or which are generated by computers or other automated means.
- 7. We reserve the right to disqualify your entry in the event of non-compliance with these Conditions of Entry or if, in our reasonable opinion, you tamper or interfere with an entry mechanism in any way.
- 8. If the Promotion cannot run for reasons beyond our control (for example, infection by computer virus, mobile network failure, bugs, tampering, unauthorised intervention, fraud, or technical failures), we reserve the right to cancel, suspend, modify or terminate the Promotion. If that happens, we'll select a winner from eligible entries received at the time.
- 9. All decisions made by us regarding any aspect of the Promotion are final and no correspondence will be entered into.

Prizes

- 10. The prize(s) are set out in the Prize Details and are subject to any restrictions specified in the Prize Restrictions/Exclusions. Prize values are accurate as at the commencement date of the Promotion. Any variation after that date is beyond our control. All costs, fees, charges or expenses associated with the prize(s), which are not specified in the Schedule, are the responsibility of the winner(s).
- 11. Prizes are not transferable, exchangeable or redeemable for cash. If for any reason a prize is not available, we will substitute it for another prize of equal or higher value (in our discretion).

How winners are chosen and notified

- 12. Draw Details are set out in the Schedule. We will notify winners, and publish their names, in accordance with the Notification and Publication of Winners information set out in the Schedule.
- 13. Unless otherwise stated, each entrant is only eligible to win one prize.

How to claim prizes

- 14. Unless otherwise stated in the Schedule, prizes will either be posted using the address information provided by the winner or are to be collected by the winner in person (at the Promoter's absolute discretion). Where a prize is posted, winners should allow up to four weeks for delivery. We accept no responsibility for any lost, delayed or misdirected mail, or any damage to prizes caused in transit.
- 15. If (having made reasonable efforts) we cannot contact a prize winner, or if any prize is not accepted or claimed by the Prize Claim Date, we may conduct an Unclaimed Prize Draw (subject to any directions given by relevant gaming authorities).
- 16. We will notify winners of any Unclaimed Prize Draw, and publish their names, in accordance with the Unclaimed Prize Draw details specified in the Schedule.

- 17. At our request, prize winners (and their companion(s), if applicable) must sign (or ensure that their parent/guardian signs) an indemnity and exclusion of liability form provided by us. If a winner (or their parent/guardian) does not sign that form within the time specified by us, they will not be able to participate and that winner's entry or prize claim will be declared invalid. If a winner's entry is declared invalid prior to the Prize Claim Date, we may select a new winner in accordance with any Unclaimed Prize Draw.
- 18. If you are a winner, you are responsible for your use of the prize, including complying with all relevant laws and any applicable terms and conditions of use.

Promoter's use of entries and personal information

- 19. On submission, entries become the property of the Promoter. By entering this Promotion, you consent to us using your entry in any media for an unlimited period without compensation for the purpose of promoting this Promotion (including any outcome), and promoting any products manufactured, distributed and/or supplied by us.
- 20. By participating in this Promotion, you understand and agree that TAFE Queensland may use and disclose the personal information provided by you for the purpose of conducting the Promotion and for any of the purposes set out in TAFE Queensland's Privacy Policy (available at https://tafeqld.edu.au/global/privacy-policy.html), which contains information about how you may access and seek correction of your personal information or complain about a breach of your privacy, and how TAFE Queensland will deal with that complaint. TAFE Queensland may also disclose your personal information to other parties, including TAFE Queensland's third party service providers (both in Australia and overseas). TAFE Queensland may use your personal information for direct marketing purposes, unless you opt out (which you can do at any time in accordance with TAFE Queensland's Privacy Policy). You can request to access, update or correct any personal information we hold about you by writing to TAFE Queensland's Privacy Officer at PO Box 1910, Carindale, Queensland 4152 or by sending an email to privacy@tafeqld.edu.au.
- 21. If requested by us, each winner must participate in all promotional activity (such as publicity and photography) surrounding the winning of the prize, free of charge. If you are a winner, you consent to us using your name, likeness, image and/or voice (including photograph, film and/or recording of the same) in any media for an unlimited period without compensation for the purpose of promoting this Promotion (including any outcome), and promoting any products manufactured, distributed and/or supplied by us. If you are under 18 years of age, your parent or guardian must give us this consent on your behalf.

Social media

- 22. Where this Promotion utilises, or requires the use of, any Social Media Platform:
 - (a) this promotion is in no way sponsored, endorsed or administered by, or associated with, any Social Media Platform;
 - (b) you understand that you are providing your information to us and not to any Social Media Platform;
 - (c) any questions, comments or complaints about this promotion must be directed to us and not to any Social Media Platform; and
 - (d) the Social Media Platforms will not be liable for any loss or damage or personal injury, which is suffered or sustained by an entrant, as a result of participating in the Promotion (including taking/use of a prize), except for any liability which cannot be excluded by law.
- 23. For the purposes of the above, 'Social Media Platform' means, as the context requires, Facebook, Instagram. Snapchat. Twitter and/or any other social media platform in existence from time to time.

General stuff (boring but important)

- 24. We accept no responsibility for any problems or technical malfunction of any communication network or for any late, lost, incomplete, incorrectly submitted, delayed, illegible, corrupted or misdirected entries, claims or correspondence whether due to error, omission, alteration, tampering, deletion, theft, destruction, transmission interruption, communications failure or otherwise. We have no control over telephone communications, networks or lines and accept no responsibility for any problems associated with them, whether due to traffic congestion, technical malfunction or otherwise. We are not liable for any consequences of user error including any costs incurred.
- 25. You acknowledge that there may be inherent risks in some aspects of the Promotion or the prize and that participation in the Promotion or the prize may involve participating in dangerous activities. By entering this Promotion and/or accepting the prize, you accept that risk for yourself and for your companion(s) (if applicable).
- 26. You will be responsible for any tax liability associated with a prize.

- 27. To the extent permitted by law, we will not be liable for any loss or damage whatsoever (including direct or consequential loss) or personal injury suffered or sustained in connection with the prizes or this Promotion. We accept no responsibility for any tax liabilities that may arise from winning a prize.
- 28. We are not responsible for use of a prize which results in:
 - (a) loss that was not reasonably foreseeable;
 - (b) loss that was not caused by our breach of these Conditions of Entry or by our negligence;
 - (c) business losses (such as lost data, lost profits or business interruptions) or loss suffered by nonconsumers;
 - (d) losses caused by factors which could reasonably be considered to be outside our control (such as faults in third party equipment); and
 - (e) any loss caused, or contributed to, by an entrant's breach of these Conditions of Entry or an entrant's negligence.
- 29. These Conditions of Entry are governed by the laws of Queensland.