

TAFE QUEENSLAND – TOTAL COMPLAINTS RECEIVED FROM 1 JULY 2024 TO 30 JUNE 2025

	Brisbane			East Coast			Gold Coast			South West			North			SkillsTech			TAFE Online			TOTAL
	Domestic	International	Higher Education	Domestic	International	Higher Education	Domestic	International	Higher Education	Domestic	International	Higher Education	Domestic	International	Higher Education	Domestic	International	Higher Education	Domestic	International	Higher Education	
Total complaints received	340	10	5	101	2	0	150	11	1	61	0	0	65	1	0	86	6	0	66	0	0	905
Total complaints resulting in further action *	168	7	4	44	1	0	83	9	1	19	0	0	44	0	0	56	4	0	19	0	0	459
Total complaints resulting in no further action**	111	1	0	33	0	61	2	0	41	0	0	16	1	0	30	2	0	43	0	0	0	342

\*Includes substantiated and partially substantiated complaints

\*\* Includes unsubstantiated complaint