

**TAFE QUEENSLAND – TOTAL COMPLAINTS RECEIVED FROM 1 JULY 2024 TO 30 JUNE 2025**

	Brisbane			East Coast			Gold Coast			South West			North			SkillsTech			TAFE Online			TOTAL
	Domestic	International	Higher Education	Domestic	International	Higher Education	Domestic	International	Higher Education	Domestic	International	Higher Education	Domestic	International	Higher Education	Domestic	International	Higher Education	Domestic	International	Higher Education	
<b>Total complaints received*</b>	340	10	5	101	2	0	150	11	1	61	0	0	65	1	0	86	6	0	66	0	0	905
<b>Total complaints resulting in further action **</b>	168	7	4	44	1	0	83	9	1	19	0	0	44	0	0	56	4	0	19	0	0	459
<b>Total complaints resulting in no further action***</b>	111	1	0	33	1	0	61	2	0	41	0	0	16	1	0	30	2	0	43	0	0	342

*\*Some complaints remain open and ongoing*

*\*\*Includes substantiated and partially substantiated complaints*

*\*\*\* Includes unsubstantiated complaint*