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ACKNOWLEDGMENT OF TRADITIONAL CUSTODIANS

We respectfully acknowledge the Traditional Custodians of the lands on which TAFE Queensland operates.

We recognise the continuing connection to land, waters, culture and kin that Aboriginal and Torres Strait Islander peoples uphold.

We pay our respects to Elders past and present, who give us strength, inspiration and guidance to deliver great training outcomes for all Queenslanders.

Artwork elements from TAFE Queensland's Reconciliation Action Plan artwork 'Connecting Knowledge – Connecting Cultures' by Riki Salam, We are 27 Creative.

Aboriginal and Torres Strait Islander peoples are advised that this publication contains images and references to people who may now be deceased.





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MESSAGE FROM THE TAFE QUEENSLAND BOARD AND EXECUTIVE

At TAFE Queensland our vision is to be the leading provider of vocational education and training that is at the heart of community success.

The United Nations Sustainable Development Goals, also known as the Global Goals, were adopted by all 193 Member States in 2015, as a universal call to action to end poverty, protect the planet and ensure that all people enjoy peace and prosperity. Australia, as a member state, endorsed this roadmap for global development efforts to 2030 and beyond.

Through this global partnership, every person is empowered to take care of the planet through changing habits and making choices that have less harmful effects on the environment. Every person is challenged to find strategies that improve health and education, reduce inequality, and promote economic growth in a bid to ending poverty. In our *Social and Environmental Sustainability Action Plan 2020-24*, TAFE Queensland outlines its goals, strategies and actions towards achieving our commitment to sustainability.

At TAFE Queensland we believe that vocational education and training has a key role to play in the achievement of the Global Goals and to make sure we leave a better planet for future generations.

In presenting this important plan to you, we would like to acknowledge the work undertaken by the former TAFE Queensland Board in driving its development.

We look forward to working with our staff, students and the community to implement TAFE Queensland's *Social and Environmental Sustainability Action Plan 2020-24*.



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Mary Campbell Chief Executive Officer TAFE Queensland



Jane Seawright Chairperson TAFE Queensland





TAFE Queensland supports the Sustainable Development Goals

OUR BUSINESS

TAFE Queensland is the state's largest, most experienced training provider, delivering practical, industry-relevant training across a range of industries. From entrylevel certificates to pathway qualifications to bachelor degrees, **TAFE Queensland delivers training** to more than 115,000 domestic and international students every year. With over 60 locations, from Thursday Island in the north, to Coolangatta in the south east corner and as far west as Mount Isa, no other provider can match TAFE **Queensland for scale, geographical** footprint and location options.

At TAFE Queensland, our vision is to be the leading provider of vocational education and training that is at the heart of community success. Though our form has changed many times throughout our proud history, our purpose has remained consistent: to deliver quality education and training that enables the careers of our students and the development of the industries and communities we serve.

TAFE Queensland employs over 4,000 staff based throughout our network of over 60 locations. We provide training through a variety of modes including face-to-face, online or in the workforce.



TAFE QUEENSLAND'S VISION FOR SUSTAINABILITY

At TAFE Queensland we believe that vocational education and training has a key role to play in the achievement of the Global Goals and to make sure we leave a better planet for future generations. We will connect with our students, communities, industries and government agencies to provide a platform to build and grow our social and environmental sustainability commitments.

TAFE Queensland's vision for sustainability is underpinned by our mission to deliver quality education and training that enables the careers of our students and the development of the industries and communities we serve.

OUR CORE VALUES

Our core values support our commitment to achieve a better and more sustainable future for all.



SAFETY FIRST

Everyday actions to be safe and deliver measurable improvements in safety leadership, culture and outcomes.



FOCUSSING ON OUR CUSTOMER

Enhancing the customer experience for all persons by offering inclusive and equitable quality education and promotion of life-long learning opportunities.

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TAKING RESPONSIBILITY

Taking responsibility for ourselves and being responsible to each other, our students and communities to build a stronger TAFE Queensland.



SHOWING INITIATIVE

Improve our processes, services and products to create a more sustainable future.



WORKING TOGETHER

Demonstrating a one TAFE Queensland mindset, we will work together to achieve our vision.

TAFE QUEENSLAND'S JOURNEY SO FAR

1. COMMUNITY HEALTH AND WELLBEING

- Provided significant input into the redevelopment of the National Training Package for the Diploma of Nursing and the Indigenous Health Worker Review.
- Led the state in Renewable Energies delivery (solar, battery storage and grid connect).
- Undertook various activities to support campaigns managing health and wellbeing issues across the organisation. Some key activities included Safe Work Month, Mental Health Week, Employee Support through Benestar and Promote Mates in Construction.
- Developed an online orientation for students. The program will be made available through TAFE Mate via Connect and will allow students to access a range of information services.
- Implemented a range of additional support mechanisms through TAFE Queensland libraries, including "Talk to a Librarian", study specific guides and various online training programs to help students develop study skills.



3 GOOD HEALTH AND WELL-BEING

2. QUALITY EDUCATION AND TRAINING

- Commenced an extensive industry engagement process as part of the five year review of the Core Skills for Learning (CSL) Suite of Accredited Courses.
- Delivered the International Skills Training courses to develop the skills of vocational trainers in Indonesia, Vietnam, Africa and across the small island developing states in the Pacific through TAFE Queensland International.
- Offered students a Basic Key Skills Builder (BKSB) test to ensure they have the right skills and support to be successful in their course. The BKSB helps identify any areas where they may need additional support to help achieve their goals.



10 REDUCED

3. EQUALITY

- Offered Trade Tasters for girls, Women in IT and Women in Cyber Security programs to women.
- Provided equal access to all prospective students during the admissions process.
- Created a positive, respectful learning environment for students that promotes equality, is free from discrimination and harassment.
- Provided reasonable adjustment to accommodate the needs of students.
- Included female role models as campaign talent in all major trades advertising. There was media coverage for six female apprentices which included both news and online/print publications. Blog stories and social media posts included female apprentices.
- Offered 107 candidates TAFE Queensland scholarships of up to \$5,000 for Semester 1, 2021.
- Partnered with the MOB Academy (Men of Business) to deliver training to young men coming from disadvantaged backgrounds.



TAFE Queensland has developed its own Renewable Energy Strategy aimed at 'staying at the forefront of renewable energy skills development specifically relevant to the Queensland workforce'.





CASESTUDY TAFE QUEENSLAND'S RENEWABLE ENERGY STRATEGY

Renewable Energy is booming in Queensland as the world swiftly transitions to a decarbonised, clean energy society. The Queensland government has made a series of clear and strong commitments and investments towards meeting its 50% Renewable Energy Target by 2030. These include the establishment of:

- CleanCo as a publicly owned clean energy company
- \$500 million Renewable Energy Fund
- Queensland Hydrogen Industry Strategy 2019 – 2024
- 3 Renewable Energy Zones; and
- A new Ministry for Energy, Renewables and Hydrogen.

Consistent with these commitments, TAFE Queensland has developed its own Renewable Energy Strategy aimed at 'staying at the forefront of renewable energy skills development specifically relevant to the Queensland workforce'.

TAFE Queensland has established a Renewable Energy Committee which meets quarterly to progress the Renewable Energy Strategy. TAFE Queensland will work with other government stakeholders playing a role in renewable energy across the state, to align our strategies in this sector.

OUR KEY COMMITMENTS

The Sustainable Development Goals, also known as the Global Goals, were adopted by all United Nations Member States in 2015 as a universal call to action to end poverty, protect the planet and ensure that all people enjoy peace and prosperity by 2030.

The Global Goals are integrated that is, they recognise that action in one area will affect outcomes in others, and that development must balance social, economic and environmental sustainability. TAFE Queensland is able to support the achievement of the Global Goals through the delivery of education and training and its campus operations. The work of TAFE Queensland aligns to 10 of the 17 Global Goals, as detailed in this Action Plan.

Across the four year plan, TAFE Queensland has committed to eight focus areas (aligned to the goals) in which TAFE, its staff, students and the community can have a direct impact on sustainable development.



3 GOOD HEALTH AND WELL-BEING

COMMUNITY HEALTH AND WELLBEING

We will provide the workforce for a healthy community, and provide leadership and a voice for health and wellbeing in our communities.

ACTION	DELIVERABLE	RESPONSIBILITY
TAFE Queensland will be the leading trainer of health, community and sustainability sectors.	 TAFE Queensland will: Deliver courses to promote and apply sustainable and renewable energy practices and procedures. Lead the delivery of Renewable Energies (solar, battery storage, grid connect) and Cert II Sustainable Energy (Career Start) at the SkillsTech region. Continue to support and drive changes to the National Training Package for the Diploma of Nursing. 	Chief Academic Officer
We will conduct knowledge campaigns on health and wellbeing issues impacting our staff, students and the community.	TAFE Queensland will continue its campaigns to support staff, students and the community. Examples include Mental Health Strategy, Get Healthy, Wellness Program and Support Prevention of Substance Abuse.	Chief Human Resources Officer
TAFE Queensland will provide a safe and secure working environment.	 TAFE Queensland will: Conduct Safety Culture. Training to the Connected Leaders of TAFE Queensland. Provide education to all staff on incident identification, investigations and corrective actions. Educate all staff on the importance of understanding risk management in their roles. 	Chief Human Resources Officer
TAFE Queensland will promote health and wellbeing to our students.	TAFE Queensland will provide support to students through services such as student counsellors, and indigenous support officers. Staff in these services can refer students to organisations that cater for mental and physical health.	Chief Academic Officer
TAFE Queensland will support its students.	TAFE Queensland will ensure students are aware of the student rules and support mechanisms through the TAFE Queensland Induction Program. The induction program describes a range of available teaching and learning support.	Chief Academic Officer



QUALITY EDUCATION AND TRAINING

We will embed social responsibility and sustainability in our education and training programs, to develop responsible global citizens.

ACTION	DELIVERABLE	RESPONSIBILITY
TAFE Queensland will embed social responsibility and sustainability in TAFE Queensland programs and training delivery.	 TAFE Queensland will: Ensure that each Certificate and Diploma program includes a competency that inducts the students into the health and safety issues relevant to that industry. Review teaching and learning materials to determine how TAFE Queensland can ensure all training programs refer students to the safety and environmental issues relevant to their industries. 	Chief Academic Officer General Manager, Gold Coast
Provide students with Literacy and Numeracy Skills and Digital Literacy Skills.	 TAFE Queensland will: Ensure that students commencing a Certificate or Diploma program undertakes a literacy and numeracy assessment (BKSB). Teachers assess appropriate student plans as a result of the assessment. Meet the learning needs of a broad range of learners including Aboriginal and Torres Strait Islander people, youth at risk, adults returning to work, apprentices and trainees requiring learning support, migrants and refugee through Core Skills for Learning (CSL). 	Chief Academic Officer
Be a global leader in the development of vocational trainers utilising competency based training delivery and assessment, with a focus on developing countries and small island states.	 TAFE Queensland will: Deliver the International Skills Training courses to an expanded number of countries. Develop a work ready pool of trained TAFE Queensland teachers to deliver International Skills Training in a range of offshore locations. 	TAFE Queensland International Education



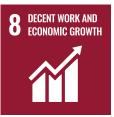




GENDER EQUALITY AND SOCIAL INCLUSION

We will work to provide greater education and training opportunities by offering inclusive and equitable quality education and promotion of life-long learning opportunities.

ACTION	DELIVERABLE	RESPONSIBILITY
TAFE Queensland will provide equal access to all prospective students during the admissions process.	 TAFE Queensland will ensure that: Admission processes are free from discrimination. Entry into TAFE Queensland is determined by meeting published course entry requirements and pre-requisites. Access and equity issues are considered when setting course entry requirements and pre-requisites. 	Chief Academic Officer
TAFE Queensland is committed to creating a positive, respectful learning environment for students that promotes equality, is free from discrimination and harassment, and is supportive of the specific needs of individuals.	TAFE Queensland will promote awareness to all students by being respectful and inclusive in their interactions with all persons (including those who identify as lesbian, gay, bisexual, transgender, queer, intersex, or asexual (LGBTQIA).	Chief Academic Officer
TAFE Queensland fosters an inclusive and flexible learning environment.	 TAFE Queensland will provide, where possible: Reasonable adjustment - Changes to accommodate the individual needs of students with illness, injury, impairment, or disability and enable them to participate in education and training. Flexible learning - Flexible training and assessment options to maximise student participation. Academic and learning support - Additional academic and learning support (such as literacy and numeracy support). 	Chief Academic Officer
Influence the design of educational facilities to be disability, culturally and gender sensitive and provide safe and inclusive environments for all.	TAFE Queensland will work closely with DESBT (as asset owners) on issues of disability, gender and culture, relating to infrastructure investment.TAFE Queensland is a member (with QBuild and DESBT) of a working group identifying new design standards for infrastructure projects.	Chief Financial Officer
Ensure all Training Products are inclusive.	TAFE Queensland will ensure that all of its Training Products supports the inclusion of all persons.	Chief Academic Officer
TAFE Queensland Scholarships are open to all domestic current and prospective students, providing they meet the criteria.	TAFE Queensland scholarships are open to all persons (who meet the criteria), regardless of culture, gender, and those living with a disability. TAFE Queensland also offers access and equity scholarships designed to help students who are battling social or financial hardship.	General Manager, Operations
Develop marketing campaigns targeted towards women and girls to break down barriers for those wishing to enter male-dominated professions.	TAFE Queensland will develop marketing campaigns targeted towards women and girls to break down barriers for those wishing to enter male- dominated professions.	Chief Academic Officer



QUALITY JOBS OUTCOMES

We will foster economic growth by providing people with the skills they need to have productive employment in high quality jobs.

ACTION	DELIVERABLE	RESPONSIBILITY
Provide digital education platforms to engage learners through flexible training delivery.	 TAFE Queensland will: Provide a range of flexible delivery modes to give students the option to study their way. Offer traditional on-campus study as well as hands-on apprenticeships and traineeships, online study, TAFE at School courses, and the ability to complete qualifications through recognition of prior learning. 	Chief Academic Officer
Deliver custom, flexible training options for businesses.	TAFE Queensland will provide a range of product options available, from full qualifications, to micro-credentials, accredited and non-accredited training, workforce development planning, and individual mentoring to large-scale, high-volume training programs made custom to business needs.	Executive Director, Business Development
TAFE Queensland will continue to support employers, regions and jobseekers through the Back to Work Program.	TAFE Queensland will continue to support employers, regions and jobseekers through the Back to Work Program.	General Manager, Operations
TAFE Queensland is leading the Queensland Future Skills Partnership to develop and roll out training programs for new technologies in regional and rural communities.	TAFE Queensland will develop and roll out training programs for new technologies in regional and rural communities.	Executive Director, Business Development
Provide contemporary and flexible work environments.	TAFE Queensland recognises the role and importance that flexible working arrangements play in assisting employees to achieve a healthy work-life balance. All TAFE Queensland employees are able to apply for a flexible working arrangement, in accordance with the provisions of the <i>Industrial Relations Act 2016</i> .	Chief Human Resources Officer



SUSTAINABLE WATER MANAGEMENT

We will use water efficiently, and work towards having a more sustainable approach to water storage and usage.

ACTION	DELIVERABLE	RESPONSIBILITY
TAFE Queensland will use water efficiently through: Water-efficient devices Smart Water meters and; Harvesting and storage and use of rainwater and stormwater.	 TAFE Queensland will: Work closely with DESBT (as asset owners) on issues of water sustainability relating to infrastructure investment. Continue to pursue working practices relating to sustainable water use. 	Chief Financial Officer





Implement modern and sustainable

energy services in

infrastructure and

technology through: **High-efficiency** equipment and fittings in buildings (including solar and green energy equipment) **Electricity efficient** devices and; **Consolidated** air conditioning equipment.

AFFORDABLE AND CLEAN ENERGY

We will work to develop new and innovative approaches to using efficient and renewable energy resources.

TAFE Queensland will:

DELIVERABLE

- Work closely with DESBT (as asset owners) on issues of renewable energy relating to infrastructure investment.
- Continue to pursue working practices relating to renewable energy.

Chief Financial Officer





SUSTAINABLE BUILDINGS, **INFRASTRUCTURE, AND LANDSCAPES**

We will increase our industry connectivity to invest in sustainable infrastructure to develop greener and more innovative environments.

ACTION	DELIVERABLE	RESPONSIBILITY
Influence DESBT to use sustainable materials and services to create modern buildings and facilities.	TAFE Queensland is a member (with QBuild and DESBT) of a working group identifying new design standards for infrastructure projects which will sustainable environments.	Chief Financial Officer
TAFE Queensland will implement a process to measure and reduce carbon emissions at all TAFE campuses.	 TAFE Queensland will: Work closely with its waste contractors to establish baseline carbon emission measures and measure movements thereafter. Explore how to establish other (non-waste) baseline carbon emissions and measure movements thereafter. 	Chief Financial Officer
Utilise native drought-resistant vegetation and green spaces on campuses.	TAFE Queensland will work closely with DESBT (as asset owners) on issues of vegetation relating to infrastructure projects with landscaping elements. Existing green spaces will be assessed for native drought- resistant vegetation in the normal course of operations / grounds maintenance.	Chief Financial Officer
Provide access and support for electric cars, bikes and scooters and bicycle storage facilities.	TAFE Queensland will work closely with DESBT (as asset owners) on issues of active travel support relating to infrastructure investment projects.TAFE Queensland is transitioning to a largely hybrid / electric vehicle fleet progressively as lease contracts are renewed and has recently established a standard offer arrangements for electric vehicle chargers for use across TAFE campuses.	Chief Financial Officer



RESPONSIBLE CONSUMPTION AND PRODUCTION

We will minimise our consumption outputs and waste, and support the re-cycling and re-use of materials.

ACTION	DELIVERABLE	RESPONSIBILITY
TAFE Queensland will recycle and reuse materials wherever possible.	 TAFE Queensland will: Work closely with its waste contractors to establish baseline recycling measures and measure movements thereafter. Continue to pursue existing working practices relating to reuse of consumable materials. 	Chief Financial Officer
Recycle organic waste to fertilise campus green spaces.	TAFE Queensland will explore hygiene, infrastructure and equipment requirements in order to safely recycle organic waste.	Chief Financial Officer
Partner with retailers and hospitality providers to eliminate single-use plastics.	TAFE Queensland will work with DESBT and independent canteen operators to influence and encourage the reduction of single-use plastics.	Chief Financial Officer
Implement supply chains sustainably (local source initiatives).	 TAFE Queensland will use best endeavours to do business with ethically, environmentally and socially responsible suppliers by: applying a local benefits test for all significant procurement. ensuring that for each procurement opportunity, at least one regional and one Queensland supplier, where possible, is invited to submit a quote or tender. allowing procurement outside of whole-of-government supply arrangements for regional and remote locations. increasing procurement with genuine, quality social enterprises. 	Chief Financial Officer
Improved education and awareness- raising on climate change mitigation, adaptation and impact reduction.	TAFE Queensland will promote itself as a sustainable organisation to its staff, students and the community and will make the <i>TAFE Queensland Social and Environmental Sustainability Action Plan</i> available on its website.	General Manager, Operations





CASE STUDY

TAFE QUEENSLAND ELECTRIC VEHICLE FLEET

TAFE Queensland has the largest Electric Vehicle fleet within the Queensland Government Sector.

TAFE Queensland's Brisbane campuses have powered up their car fleet with electric vehicles to deliver on its green energy initiatives – and saving a lot of money in the process.

"Our fleet consists of 27 fully electric vehicles, making it the largest Electric Vehicle fleet within the Queensland Government Sector," says Steve Sandeman, Fleet Coordinator, TAFE Queensland.

"It includes Hyundai Konas, Nissan Leafs and Renault Kangoo vans, each saving thousands of dollars in maintenance and fuel costs every year."

The fleet was supplied under a 36-month lease agreement at similar costs to an internal combustion fleet, but without the associated maintenance, fueling or environmental costs. Each vehicle in the electric new fleet comes with an electric motor, replacing the internal combustion engine. There's also no fuel tank, no exhaust, and the majority of their wear and tear is in the easily replaceable tyres and brakes.

With virtually no engine maintenance required and a full battery charge costing less than \$4 at a time, their running costs are only a third of the petrol cars they replaced, without any carbon or nitrous oxide emissions.

"In the last 12 months I've cut up dozens of fuel cards, each representing an annual saving of approximately \$1,600, and that doesn't include maintenance," explains Steve.

Each car has a driving range of between 200km and 500km with a full charge, which ensures there is a car to get to any location in the greater Brisbane area and back again, ideal for staff to use when visiting campuses, clients or suppliers. Once returned to their South Bank base, each EV is plugged into wall-mounted charging points and recharged overnight, ready for the next day's commuting.

There are also charging points at Caboolture, Loganlea, Mount Gravatt and Bracken Ridge campuses with more being installed at each TAFE Queensland campuses within Brisbane.

"Our uptake of EVs supports the government's commitment to achieve net zero emissions by 2050. Through utilising sustainable energy and not polluting fossil fuels, we're contributing to a cleaner environment with cars that are better for the bottom line," continues Steve.

While many staff had initial concerns about using electric cars for the first time, most are now comfortable when driving any of the new fleet.

"People were worried about battery's going flat and that they wouldn't be able to recharge it again, but the range of these cars means they can easily get our people to where they are going and back again," says Steve. The fleet contributes to the other sustainable energy initiatives that TAFE Queensland has invested in to reduce its impact on the environment.

At its South Bank campus alone, electricity consumption is reduced thanks to a 100KW solar power system on a central building's rooftop.

There are over 12,000 energy-efficient LED lightbulbs throughout the campus, with many car parking areas and bathrooms using sensors to switch off when not in use.

Motion detectors are also used within rooms on campus to activate air-conditioning only when people are present, with the culmination of these initiatives saving 112,702.78kWh, and over \$40,000, in energy consumption.

These enormous energy savings are complemented by recycling efforts, which have also saved within the Brisbane area 338m3 of waste from landfill, composted almost six tonnes of food scraps, reduced over 25 tonnes of greenhouse gas emissions and saved over 500 trees worth of paper.

"Our uptake of EVs supports the government's commitment to achieve net zero emissions by 2050. Through utilising sustainable energy and not polluting fossil fuels, we're contributing to a cleaner environment with cars that are better for the bottom line."

GOVERNANCE

The TAFE Queensland Board is responsible for determining the strategic direction of this Action Plan. The TAFE Queensland Executive Team will be responsible for leading and managing staff to operationalise the initiatives of this plan, through recommendations from the TAFE Queensland Social and Environmental Sustainability Committee.

SOCIAL AND ENVIRONMENTAL SUSTAINABILITY COMMITTEE

TAFE Queensland has established the TAFE Queensland Social and Environmental Sustainability Committee, which:

- Encourages and promotes discussion around TAFE Queensland's social and environmental sustainability practices
- Identifies and discusses matters for areas of improvement in sustainable practices
- Provides a regular forum for the exchange of ideas, opinions and information; and
- Provides updates on ongoing projects relating to the TAFE Queensland Social and Environmental Sustainability Action Plan.

The Committee membership is made up of the following key staff, across a range of roles and responsibilities.

POSITION	REGION	ROLE
General Manager, Operations	Operations	Chair
Manager, Planning and Reporting	Operations	Secretariat
Senior Executive Officer, Academic	Corporate	Member
Health, Safety and Wellness Consultant	Corporate	Member
Director, Assets and Infrastructure	Corporate	Member
Chief Information Officer	Corporate	Member
General Manager, TAFE Queensland International Education	Corporate	Member
Director, Infrastructure and Assets	Brisbane	Member
Project Officer	Gold Coast	Member
Infrastructure Operations Lead	East Coast	Member
Director, Corporate Solutions	South West	Member
Director, Educational Support Services	SkillsTech	Member
Director, Educational Support Services Academic Quality	North	Member
Student Representative	Student	Member



TAFE Queensland is committed to creating a positive, respectful learning environment for students that promotes equality, is free from discrimination and harassment, and is supportive of the specific needs of individuals.





CASE STUDY FEMALES IN TRADES

Female Tradie Rachael Recognised for Outstanding Achievement

Twenty-three-year-old electrical apprentice Rachael Douglas from RTL Trades has been awarded both Outstanding Apprentice of Year and Electrical Apprentice of the Year at the third annual TAFE Queensland – SkillsTech Apprentice Awards.

Rachael said she was honoured to have her skills and hard work recognised by the awards.

"I'm on cloud nine, to be honest, I'm pretty chuffed. It's been a wonderful night and I've been able to meet so many incredible people," Rachael said.

"To be awarded is such a pat on the back and a reassurance that I am doing the right thing. I hope to one day be able to mentor and help others on their journey. That's pretty exciting."

"We definitely need more women in trades and if I can be a part of helping women feel empowered enough to do that for themselves that is something I would love," she said.

Rachael was nominated by her previous manager, Phil Ballard from Not Just Electrical who said Rachael started in the trade with a passion and a drive to learn.

"Rachael's personal life and health had thrown many obstacles in her way during the first two years of her apprenticeship and absorbed great amounts of time and energy. Despite these challenges, Rachael would always be at work on time, keen and interested every day," Mr Ballard said. Rachael brings to the workplace and her tasks the right mix of attitude, mindfulness, persistence, and forward-thinking," he said.

"We often discuss Rachael's research on topics such as new inventions, world energy, and fuel consumptions, and brainstorm ideas of how we could save the world by creating ways to reduce waste and increase the efficiency of machinery, transportation, and workflow," Mr Ballard said.

Rachael is passionate about pursuing a career in the sustainable energy field and is also studying a business management degree part-time. Rachael also volunteers at The Pyjama Foundation, a charity that matches passionate community volunteers to mentor children in care across Australia.

"The program is called Love of Learning and entails working with children in the foster care system who are in placement. I go over once a week and work with them in a relaxed environment just trying to promote learning," Rachael said.

"It involves playing games and I've even bought a little electricity experiment game which I hope will just spark a bit of interest in learning. It's easy enough to go over once a week to help and maybe make a difference," she said.

The Outstanding Apprentice of the Year award was sponsored by Milwaukee Power Tools and the Electrical Apprentice of the Year was sponsored by Trade Tools.



At TAFE Queensland, we provide a range of flexible delivery modes to give students the option to study their way. We offer traditional on-campus study as well as hands-on apprenticeships and traineeships, online study, TAFE at School courses, and the ability to complete qualifications through recognition of prior learning.

TRACKING PROGRESS AND REPORTING

The TAFE Queensland Social and Environmental Sustainability Action Plan 2020-24 will be reviewed on an annual basis.

Reporting against the TAFE Queensland Social and Environmental Sustainability Action Plan 2020-24 will occur every six months in December and June.

DOCUMENT HISTORY AND CONTACT DETAILS

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