

STUDENT PASSWORD RESET

for your TAFE Queensland student systems

Do you need to sign in to your TAFE Queensland student systems like Connect, our libraries or an on-campus computer, but need to reset your password? Are you a new student setting your password for the first time?

Use this flyer, watch the video, or go to tafeqld.edu.au/current-students/it for more information.

You will need to know:

- Your **nine-digit student ID number** (e.g. 412345678)
- Your preferred **personal email address** on your student record (where we have been sending emails about your study)
- Your TAFE Queensland student email, which starts with your nine-digit student ID (e.g. 412345678@tqstudent.edu.au).

You will need to know these details so you can follow the prompts to set or reset your password.

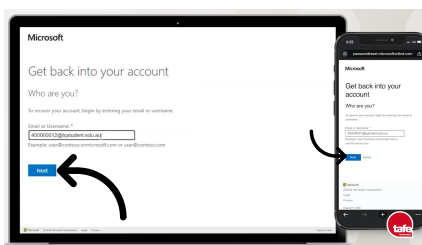
To access our systems for the first time, you need to create a password. Follow the steps for 'I forgot my password'.



Set or reset your password

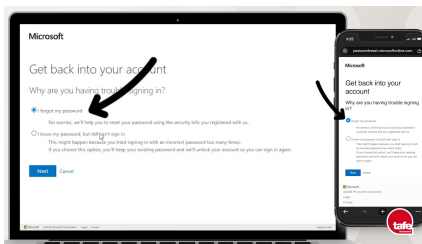
1) Go to passwordreset.tafeqld.edu.au (or scan the QR code - right).

2) Add your TQ student email address and select the 'Next' button.



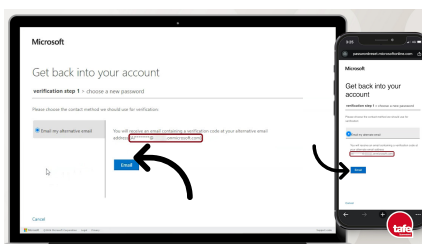
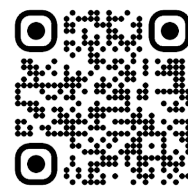
Password Manager

3) To create or reset your password, select 'I forgot my password'. This will also unlock your account.



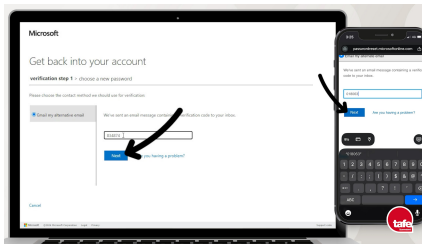
How-to 
Watch the full video about password resets by scanning the code

4) Select the 'Email' button to send a one-time account verification code to your alternative email. This is the same address as your 'preferred email' in your Student Portal. Go to your email, and note your one-time code.



Contact us
If you need more support, visit our website at tafeqld.edu.au/contact

5) Add your one-time account verification code to the next screen. Select the 'Next' button.



6) Add your new password twice - once in each of the 'new' and 'confirm' password fields. Select the 'Finish' button.



MAKE
GREAT
HAPPEN

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Queensland