

WELLBEING Student Ambassador

MAKE
GREAT
HAPPEN

tafe
Queensland

Role Description

We are seeking compassionate and proactive individuals to serve as **Wellbeing Ambassadors** at TAFE Queensland. This role is designed to support the promotion of student health and wellbeing by raising awareness, sharing resources, and encouraging engagement with support services. Wellbeing Ambassadors play a vital role in fostering a positive and supportive student environment.

Successful applicants will be approachable, empathetic, and committed to enhancing student wellbeing through peer engagement and collaboration with the Student Support team.

Role Expectations May Include:

- Assisting the Student Support team in promoting wellbeing resources across campus.
- Supporting key student events such as Orientation, R U OK? Day, and Mental Health Week.
- Promoting student health and wellbeing services through video blogs and Connect resources.
- Contributing to the development of wellness-related content for the Student Online Orientation (SOO).
- Referring students to appropriate support services (not providing advice).
- Contributing to a safe and respectful campus environment by reporting unsafe practices or behaviours.
- Providing feedback on the Student Ambassador role.
- Networking with and supporting other Student Ambassadors.

Out of Scope:

- Acting as an expert or providing advice on managing mental health or wellbeing issues.
- Working directly on assignments or assessable material.
- Reading or editing other students' assignments or providing answers.

Max Hours

Maximum of 15 hours over the course of the engagement period, noting that a student's studies are the priority.

Appointment Type

Voluntary

Eligibility

- Must be currently enrolled with TAFE Queensland in the [REGION] region (includes campuses such as [list campuses]).
- Must be available to participate in wellbeing-related activities and meetings.
- Must demonstrate an interest in wellbeing.
- Must be available to attend [monthly or as determined] Zoom meetings and participate in on-campus activities.

Ideal Candidate Attributes

- Positive, enthusiastic, and objective in supporting fellow students.
- Strong communication and listening skills.
- Respectful, inclusive, empathetic, and sensitive to others' needs.
- Reliable with effective time management and task completion skills.
- Able to represent peers fairly and contribute to the role's objectives.
- Solutions-focused with self-leadership and conflict management skills.

Position Sits With

Regional Student Voice Lead in consultation with the Regional Student Services Manager or delegate.

Appointment Process

Appointment via Expression of Interest (EOI) recruitment process. Applicants must submit:

- Resume
- Contact details for two referees (educator referee desirable but not essential)
- Start date and expected graduation date
- Cover letter outlining:
 - Strengths in mental health and wellbeing (MHWB)
 - Communication skills
 - Commitment to participating in student activities that promote MHWB

An induction will be provided to all appointed Student Ambassadors.

Training Required

- Mandatory: WHS, Code of Conduct, Managing MHWB Issues
- Optional: Mentoring