



Student Handbook 2026



Welcome

from the CAO

Welcome to TAFE Queensland, the largest and most trusted training provider in the state. For over 140 years we have had the privilege of helping our students change their lives, achieve their career aspirations, and make great happen.

As a member of the TAFE Queensland family, you now have access to opportunities that you may never have thought possible. Today is the first step on your pathway to greatness and we are proud to be with you, every step of the way.

You have made a great choice for your future, one that will have tangible, real-life outcomes. Almost 88 per cent of our graduates go on to work or further study – proof that our experienced teachers and practical learning environments prepare our students with real-world skills.

Whether you are completing an entry-level certificate or a degree, are starting your career

or taking the next step, you will gain industry-relevant skills to hit the ground running. You will also learn how to be agile in an ever-changing workplace – this is what makes our training so valued by employers.

If you are ever in need, we are here to help. We provide the specialised support, individual attention, industry contacts and state-of-the-art facilities you need to succeed. No matter where you come from or where you want to go, everyone at TAFE Queensland is committed to helping you achieve your goals.

Welcome again. We cannot wait to see how you define your greatness.

Jenni Butler

Chief Academic Officer
TAFE Queensland

Contents

Getting started

- 4 Orientation
- 5 2026 Academic calendar
- 6 Student timetables
- 6 Student ID card
- 6 Your contact details
- 8 Digital access to TAFE Queensland systems

Student services

- 9 Customer Service Centres and Student Hubs

Student rules and responsibilities

- 10 Student rules and responsibilities
- 11 Plagiarism and contract cheating
- 12 Privacy and feedback
- 13 Surveys

Safety and security

- 14 Safety and security

Student support

- 16 Mental health and wellbeing
- 17 Career and employment services

Student support (continued)

- 18 Learning support
- 18 Aboriginal and Torres Strait Islander support
- 18 AccessAbility support
- 19 Scholarships
- 19 Skills Check

Library services

- 20 Library services

Using Connect

- 23 Using Connect

Discover your campus

- 22 Bundaberg
- 24 Hervey Bay
- 26 Gympie
- 28 Nambour
- 30 Mooloolaba
- 32 Sunshine Coast Health Institute

Get in touch

- 25 Contact us
- 25 Stay connected

NOTE FOR INTERNATIONAL AND HIGHER EDUCATION STUDENTS Some of the information contained in this student handbook applies to domestic and/or vocational education and training (VET) students only. International and higher education students will receive their own handbooks with additional information during orientation.

PRINTING INFORMATION The information contained in this guide is correct at time of printing 05/11/2025. For the most up-to-date information please refer to our website at www.tafeqld.edu.au.

Aboriginal and Torres Strait Islander peoples should be aware that the handbook may contain the names and images of people who have passed.

Getting started

Orientation

We want to make sure you have everything you need to make a great start. Our orientation sessions will give you all the essential information you need to have a successful study experience. As well as a general orientation session, you may also have a course specific and/or international student orientation to attend.

For more information or to view upcoming events and sessions visit tafeqld.edu.au/orientation.

Online orientation unit

All new students are enrolled in TAFE Queensland's online orientation unit in Connect. In the unit you'll learn how to use Connect, have digital access to all your orientation materials and resources, and join discussions with other students.

Access your student online orientation (SOO)

Visit connect.tafeqld.edu.au

Click on the 'Select a Unit' icon at the top of the page to choose: 'TAFE Queensland <<region name>>'. Please be sure to complete the Student Declaration in the SOO.

TAFE Queensland website

The TAFE Queensland website tafeqld.edu.au is also a great resource for new students. Here you can find your campus map, access the student rules and policies, and view upcoming events.

The **Current Students** section is also a great place to get familiar with. It covers key student information such as the academic calendar, timetable information, and technical support options.

Visit tafeqld.edu.au/current-students for more information.

Credit transfer

If you've previously completed studies at TAFE, university, or another education provider it's worth checking to see if you're eligible for a credit transfer. A credit transfer can reduce the amount of units you need to complete to receive your qualification, saving you time and money.

Recognition of Prior Learning (RPL)

If you have previous work or volunteer experience in your industry you may be eligible for Recognition of Prior Learning (RPL).

Contact your local Customer Service Centre for more information or to see if you're eligible for credit transfer or RPL.

2026 Academic Calendar

January

Mon	Tues	Wed	Thur	Fri	Sat	Sun
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

April

Mon	Tues	Wed	Thur	Fri	Sat	Sun
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30			

July

Mon	Tues	Wed	Thur	Fri	Sat	Sun
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

October

Mon	Tues	Wed	Thur	Fri	Sat	Sun
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

Public Holidays

New Year's Day 1 January	Labour Day 4 May
Australia Day 26 January	King's Birthday 5 October
Good Friday 3 April	Christmas Day 25 December
Easter Monday 6 April	Boxing Day 26 December
ANZAC Day 25 April	Boxing Day Public Holiday 28 December

Please visit bit.ly/qldshowholidays for your local show public holiday.

Online Intakes

Online Intake 1 12 January	Online Intake 5 27 July
Online Intake 2 2 March	Online Intake 6 14 September
Online Intake 3 20 April	Online Intake 7 2 November
Online Intake 4 8 June	

February

Mon	Tues	Wed	Thur	Fri	Sat	Sun
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	

May

Mon	Tues	Wed	Thur	Fri	Sat	Sun
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

August

Mon	Tues	Wed	Thur	Fri	Sat	Sun
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

November

Mon	Tues	Wed	Thur	Fri	Sat	Sun
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30						

Campus Closure

Holiday closure 2025-2026

22 December - 2 January

Holiday closure 2026-2027

21 December - 3 January

Key Dates

National Reconciliation Week

27 May - 3 June

NAIDOC Week

5-12 July

Legend

 Public Holiday	 Holiday closure
 Online Intakes	 Key Dates
 Semester 1	 Semester 2
 Term 1	 Term 3
 Term 2	 Term 4

For updates visit tafeqld.edu.au/academic-calendar

March

Mon	Tues	Wed	Thur	Fri	Sat	Sun
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

June

Mon	Tues	Wed	Thur	Fri	Sat	Sun
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

September

Mon	Tues	Wed	Thur	Fri	Sat	Sun
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

December

Mon	Tues	Wed	Thur	Fri	Sat	Sun
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

Make great happen with student support services

Everyone's journey is different and sometimes you need some extra support.

We're here to help:

tafeqld.edu.au/student-support-services

All information was correct at time of printing September 2025



ROTO 0275 | CRICOS 03020E | IHE PRV 13003

Student timetables

Your class timetable will let you know when and where your classes will be held. You'll receive your full class timetable during your course orientation session. Students at select campuses may also be able to access their timetable online at tafeqld.edu.au/timetables.

Timetable changes

Please note that while we try and keep any timetable changes to a minimum, they may need to change due to unforeseen circumstances. We'll do our best to keep you informed of any changes, however we recommend you regularly check your timetable for any updates.

Student ID card

TAFE Queensland uses both digital and physical ID cards. Most students will only need the digital ID card, so there is no need to carry a card – you can simply use your smartphone. A physical ID card will be required for courses that include work placement.

With your digital ID card you will be able to print, photocopy and use the library.

Student ID card

For further information and to order your digital or physical student ID card, please visit tafeqld.edu.au/idcard





Your contact details

It's important that you keep TAFE Queensland up-to-date with any changes to your contact details, including those of your emergency contact. If your details are incorrect, you may miss out on important information such as timetable updates, results and certificates, student surveys, and graduation invitations. If you change address, update your email address, or get a new phone number, remember to update your details in the Student Portal.

i Student Portal

Keep your contact details up-to-date in the Student Portal:
tafeqld.edu.au/student-portal

Digital access to TAFE Queensland systems

What to expect when your enrolment is complete

1. TAFE Queensland will send you an email with your Confirmation of Enrolment (COE).
2. The COE contains your nine digit student number.
3. The COE will be sent to the email you used when you enrolled, e.g. a personal email.
4. Use your student number to create your network password.

Using a TAFE computer

You'll need these login details when using a TAFE Queensland computer in class or the library.

Username: Your student number

Password: Your network password

Password Manager

Set or reset your network password:

1. Access Password Manager passwordreset.tafeqld.edu.au
2. Enter your User ID/Student Number
3. Follow the prompts. Your password will remain valid for 60 days. Automatic reminders will prompt you to change your password as required.

TAFE Queensland single sign-on

Required for selected online programs.

Username:
studentnumber@tqstudent.edu.au

Password:
Your network password



WiFi on Campus

Free WiFi is available for students at most TAFE Queensland campuses. You can use the WiFi to access your course materials, online services, and more.

By using the WiFi you are agreeing to the student rules and policies.

Connecting to WiFi

Network name:

TQGuest

Password:

MakeGreatHappen!

Troubleshooting: tafeqld.edu.au/wifi



Microsoft 365 and Student email

tafeqld.edu.au/microsoft-365

Username:

studentnumber@tqstudent.edu.au

Password:

Your network password

Technical support

For more information or assistance, or to download the Ready to Access fact sheet, visit

tafeqld.edu.au/technical-support

TAFE Queensland Student Portal

tafeqld.edu.au/student-portal

The Student Portal is your one-stop-shop for easy access to the information you need about your study with TAFE Queensland. You can access the portal via mobile and desktop to:

- view your current study plan and results
- pay your fees and apply for a VET student loan
- update your address and contact details
- access live chat for support.

Username: Your student number

Password: Your network password
(via single sign-on)

Customer Service Centres and Student Hubs

Our Customer Service Centres, Student Hubs and Information Centres are where you'll find our customer service officers. They're here to help you:

- answer questions about and make changes to enrolments
- take payments and assist with payment plans
- provide course information and eligibility criteria.

You will find our customer service officers at each TAFE Queensland location with a Customer Service Centre or Student Hub.

i Contact Student Services

You can also get in touch with student services by phoning **1300 308 233**.

Student rules and responsibilities

At TAFE Queensland we are committed to providing the highest quality of service to our students. In accordance with this, the student rules and policies provide information on your rights and responsibilities – whether you're on or off campus.

Rules and policies

The full student rules and policies cover a range of areas,

- personal conduct and behaviour including equity and diversity, use of facilities and resources, and health and safety
- enrolment and fees, including student support, fees, and refunds
- assessment, progression and misconduct including, articulation, extensions, and appeals
- results and awards, including grades
- complaints and feedback
- further information for Higher Education students
- further information for international students.

Please make time to read through the rules and policies in full at

tafeqld.edu.au/student-rules
and
tafeqld.edu.au/policies-and-procedures.

What you can expect

As a TAFE Queensland student you can expect to:

- be provided with accurate information about your course and the requirements for enrolment
- be treated with courtesy, respect and fairness regardless of age, gender, ethnicity, religion, sexuality or disability
- experience a safe learning environment where hazards are identified and controlled as far as is reasonably practicable
- be provided with the resources to complete your education and training
- have personal information treated confidentially, protected against unauthorised access, and provided to third parties only when permitted or required by law
- be assessed fairly and judged on the criteria outlined in course information
- be provided with timely and constructive feedback about the outcome of assessment and progress of study
- have complaints and appeals considered promptly.

What you need to know

As a TAFE Queensland student you have a responsibility to:

- provide all documentation/undertake actions required at time of enrolment
- maintain documentation as required throughout course
- treat others with courtesy, respect and fairness
- respect the safety, well-being and property of others
- refrain from behaviour that may be perceived as unsafe, intimidating, discriminating, harassing, bullying or disruptive to others
- respect TAFE Queensland resources and facilities
- use computing and electronic resources appropriately
- participate actively and positively in learning and assessment activities
- make every effort to meet assessment requirements and submit work on time
- meet the requirements for academic progression and completion for your course
- disclose relevant information to enable TAFE Queensland to assist you to undertake study
- proactively seek assistance from support services when needed.

Any breach of the TAFE Queensland Student Rules and Policies will be subject to a TAFE Queensland disciplinary process. A breach may also be considered unlawful under Queensland or Australian law and could result in further action being taken.

Plagiarism and contract cheating

Using someone else's language, thoughts, ideas, or expressions and presenting them as your own is plagiarism. If you use the words or ideas of others in your assignments you must reference them accordingly. Your educators will provide further information on referencing and plagiarism during orientation and/or in class.

Students have a responsibility to ensure that they engage with generative AI ethically and sensibly, and adhere to the assessment conditions for each assessment task. Claiming authorship for work that is not your own, without acknowledgment, is a breach of academic integrity.

Contract cheating involves purchasing assessment materials from a person or service and submitting it as your own.

Both plagiarism and contract cheating are considered major misconduct and any student found to be engaging in these services will face disciplinary action.

Supplying TAFE Queensland study materials or assessments to third party online platforms (such as Course Hero) is also considered major academic misconduct.

Collusion refers to unauthorised collaboration on individual tasks, where students submit work that is not solely their own. This breaches academic integrity and may result in disciplinary action. All assessment submissions must reflect your personal effort and understanding. If you're unsure about what constitutes acceptable collaboration, seek guidance from your educator.

Privacy and feedback

Privacy

TAFE Queensland is committed to ensuring your personal information is safeguarded at all times. Your information is used only for the purposes for which it is collected and is managed in accordance with the TAFE Queensland Privacy Policy. For more information, you can view our privacy policy at tafeqld.edu.au/privacy.

Feedback

If you want to provide feedback or raise a concern to TAFE Queensland at any time throughout your studies, you can do so by using the online feedback form on our website at tafeqld.edu.au/feedback.

You can also always speak to our educators and staff.



Surveys

At TAFE Queensland we value your feedback. That's why you'll receive a series of student surveys at different points throughout your study journey. Surveys are a vital part of improving the student experience, so we encourage you to complete all surveys you receive. All responses are confidential.

SAS Student Voice Survey

Students receiving government subsidised funding may be surveyed by the Queensland Government.

Early Experience Survey (EES)

WHO

All newly commenced Vocational Education and Training (VET) students completing accredited training (excluding RPL, off shore, AMEP, ELICOS, and third party provider students).

WHEN

Within three weeks of the start of semester (usually February and July).

Student Satisfaction Survey (SSS)

WHO

VET students enrolled in accredited training within the semester, on shore (excluding higher education, AMEP, nonaccredited training, credit transfer and RPL students).

WHEN

Six monthly (usually May and November).

Learning and Teaching Survey (LTS)

WHO

Selected VET and international students undertaking accredited or non-accredited training.

WHEN

Mid-way through the course of your studies.

NCVER Student Outcomes Survey (SOS)*

WHO

Selected VET students issued with an award in the previous calendar year.

WHEN

Annually (usually May/June).

Quality Indicator Survey (AQILEES)*

WHO

All on, and offshore, students who have participated in VET activity during the specified calendar year.

WHEN

January.

NOTE: the above list is indicative only, you may also receive other surveys to complete.

* deployed by external contractor or organisation.

Safety and security

Student safety

TAFE Queensland is committed to a safe, respectful, and inclusive learning environment for all students.

We place special importance on the wellbeing of students under 18, ensuring they feel supported, respected, and heard. We actively promote child safety and are focused on protecting children and young people from harm.

What this means for students:

- Every staff member is trained to respond to concerns.
- Students are encouraged to speak up if something doesn't feel right.
- Aboriginal and Torres Strait Islander cultural safety is embedded in everything we do.

No matter your age or background, we want you to feel supported and respected. If you have concerns, visit

tafeqld.edu.au/feedback.



Smoke-free campuses

Our number one priority is providing a safe, healthy and productive place for you to study. As part of our commitment to provide healthy, vibrant campuses for our students, all TAFE Queensland campuses are smoke-free. This also includes burning tobacco products, herbs, drugs, oils, vapes, e-cigarettes, or other devices.

For more information, including support services to help you quit, visit

tafeqld.edu.au/smokefree.

Safety on campus

As a student, there are steps you can take to help ensure the safety of yourself and others:

- Don't leave personal belongings unattended or bring valuable items onto campus.
- Be mindful of your sitting position as poor posture can lead to physical and mental fatigue, and possible injury.
- Be careful when lifting or moving heavy objects and remember to use your knees, rather than your back to lift the weight.
- Obey safety signage and wear appropriate personal protective equipment (PPE).
- Only use property, plant and equipment for its intended purposes.
- Follow directions given by TAFE Queensland staff.
- Report all injuries incidents, hazards or near misses to your educator.
- Follow all car park speed limits, park in designated car parks, and be aware that people are moving around.
- Electronic bikes, scooters, skate boards are not permitted inside buildings.
- We share our campuses with resident wildlife, be aware of your surroundings.

You are entitled to respectfully challenge directions or decisions of TAFE Queensland staff if you think they are unlawful, unreasonable, or could endanger a person's health or safety.

Emergency situations

In the event of an emergency, it's critical that you follow any directions from staff or emergency services personnel.

Fire wardens, identified by safety helmets and high-vis vests, will communicate safety instructions to students and staff.

If you hear the evacuation alarm, evacuate the building immediately as directed. Do not use the lifts or escalators* and leave your personal items behind. Go immediately to the evacuation assembly location points. These can be found on campus maps located in the **Discover your campus** section of this handbook.

In the event of a campus lockdown, your educator will locate a secure area within the building where you can remain out of sight. Ensure your mobile phone is set to silent in this situation.

In the event of a minor incident requiring first aid, notify your educator or nearest member of staff. There are a number of First Aid Officers on call and first aid kits available at each campus.

*If you require assistance to ensure successful evacuation and response in emergencies, please speak to our customer service team, student support, or your educators about creating a Personal Emergency Response Plan (PERP).

Sexual assault and harassment

At TAFE Queensland we have a zero tolerance policy for sexual assault and harassment.

We are committed to providing a safe and secure environment for our students and offer support services for students who have experienced sexual assault

or harassment. This includes supporting victims of assault or harassment to record and respond to concerns, taking appropriate action against perpetrators, and to continue to engage with their studies.

If you experience sexual assault or harassment you can contact your local student support services team, educator, or any other member of staff.

For immediate on-campus assistance, approach a staff member or call campus security.

Cyber bullying

Cyber bullying is the intentional use of technology to hurt, threaten, harass or humiliate a person and cause fear and distress. TAFE Queensland has zero tolerance for cyber bullying and is committed to ensuring our learning environments are safe, respectful and inclusive. We are committed to responding to and resolving concerns raised, and encourage students to speak up if they are being bullied online.

If you experience cyber bullying during your studies, please contact your educator, who can provide you with additional information and support.

i Student support

For mental health, wellbeing and counselling services available through TAFE Queensland, turn to page 16 for more information.

You can also visit tafeqld.edu.au/student-support.

**In an emergency
call 000.**

Mental health and wellbeing

These days, we know that looking after our mental health is just as important as maintaining our physical health. Being in a strong mental health space will benefit your study experience. Building your resilience and having strategies to cope with life changes will not only assist you in your studies, but will be beneficial in your future work environment.

Counselling

Free counselling services are available at select TAFE Queensland campuses.

Whether you want an unbiased opinion or just need someone to talk to, our experienced and friendly counsellors are here for you.

Learn more or book an appointment at tafeqld.edu.au/student-support

Emergency support

If you're worried you may harm yourself or someone else, or need immediate help for someone else in this situation, **call 000**.

Student support

For more information on student support services visit tafeqld.edu.au/student-support

External support

A range of external support services are available

Queensland Sexual Assault Helpline

1800 010 120
7.30am - 11.30pm, 7 days

DVConnect

1800 811 811
dvconnect.org
24 hour domestic violence helpline

1800Respect

1800 737 732
1800respect.org.au
National Sexual Assault, Domestic Family Violence Counselling Service

Rape and Domestic Violence Services Australia

1800 385 578
fullstop.org.au

QLife

1800 184 527 | qlife.org.au
National LGBTI telephone counselling and information line

Mensline

1300 789 978 | mensline.org.au
Telephone and online counselling

Queensland Program of Assistance to Survivors of Torture and Trauma (QPASTT)

07 3391 6677
qpastt.org.au

Lifeline

13 11 14
24/7 crisis support line

Kids Helpline

1800 551 800
Telephone counselling support 24/7

Headspace

1800 650 890
headspace.org.au | headspace.org.au/ehespace
National Youth Mental Health Foundation

Reach Out

ReachOut.com
Online mental health support for young people

Medicare Mental Health

medicarementalhealth.gov.au/
Digital mental health resources from trusted service providers



Career and employment services

Getting your qualification is only half the story. At TAFE Queensland the real end game is job outcomes for our students. If you're studying at select locations, you may be able to access specific career and employment resources and services. You can also speak to your educators and our counsellors about planning your career pathway, applying for jobs, and your future career development.

For more information visit tafeqld.edu.au/career-and-employment-services.

Helpful resources covering topics like resumes and cover letters are also available at tafeqld.edu.au/blog.

Learning support

We are committed to ensuring the success and progress of every student, from enrolment through to graduation. You can access learning support services for help with:

- assignments, essay writing and referencing
- study skills and exam preparation

- English and maths
- time management and organisation skills.

Depending on your location, you may be able to access learning support in a variety of ways, from Student Hubs and libraries to online services, to on-campus staff.

Studiosity

Feeling overwhelmed, stuck, or not sure where to start? Whether you're struggling with writing, maths, or referencing, you can get 24/7 online support from Studiosity. Their subject specialists are available to give immediate, one-on-one help 365 days a year.

Studiosity also provides a writing feedback service with a maximum turnaround time of 72 hours. You can upload a draft of your written assessment to receive detailed feedback on your work.

Access Studiosity

As a TAFE Queensland student you can access Studiosity for free by logging into Connect. Under the Student Links widget you will see Studiosity – After Hours Assessment Help.

i Learning support

You can contact learning support at tafeqld.edu.au/studentsupport



Aboriginal and Torres Strait Islander support

We understand that First Nations people may have specific needs. That's why we provide tailored support to help you settle into your new life as a student. Our Indigenous Student support officers can offer specific advice and help on topics including:

- career options and employment opportunities
- choosing the right course or pathway
- enrolments, financial assistance, Abstudy, and funding opportunities
- accommodation, travel and welfare
- government departments, community service providers and advocacy services referrals
- learning and study support.

i Indigenous support

For more information, visit tafeqld.edu.au/first-nations

AccessAbility support

At TAFE Queensland we are committed to making everyone's experience enjoyable and worthwhile. If you have a recognised disability and need help, we can provide practical assistance, support, and advice. Our AccessAbility support team will work with you to develop an individual support plan. This may include:

- communicating with educators on your behalf when required
- recommendations on assistive technology
- coordinating alternative assessment arrangements
- creating and maintaining a Personal Emergency Response Plan (PERP).

i Accessibility support

For more information or to contact our AccessAbility support team, visit tafeqld.edu.au/support-services

Scholarships

Each year TAFE Queensland awards scholarships of up to \$5,000 to help cover the costs of courses fees, text books, and living expenses. There are a number of scholarship types available:

- Merit scholarships are aimed at supporting people who have demonstrated strong levels of academic achievement and/or work performance
- Access and equity scholarships provide equitable access to study at TAFE Queensland and are designed to help students experiencing social or financial hardship.

- Athlete - merit scholarships help support athletes across a variety of disciplines to gain a qualification with TAFE Queensland without forfeiting their sporting opportunities.
- Career pathway - merit scholarships help Queensland public sector staff members who are registered with the Aboriginal and Torres Strait Islander careers pathways service to achieve their career goals.

For more information, including application dates and eligibility criteria, visit tafeqld.edu.au/scholarships.

Skills Check

Before you enrolled in your course, you may have been invited to complete a Skills Check – an online assessment tool used by TAFE Queensland to understand your current abilities in English, maths and using digital technology.

The Skills Check measures your levels against the recommended or required benchmarks, listed on your course page, based on the Australian Core Skills Framework (ACSF).

Unless it is a formal entry requirement for your course, your results will not have stopped you from enrolling. They simply help us to provide the right support to help you succeed.

If the Skills Check identifies any skill gaps, you can access learning modules designed to help you improve while studying at TAFE Queensland.

How to access support

If you opted not to complete the Skills Check, but would like to unlock free resources to help you while studying, you can access and complete it at any time at your own pace. We recommend completing the English and maths assessments initially.

Find out more or get started at tafeqld.edu.au/skills-check

Library services

The TAFE Queensland Library Network provides a wide range of resources and services to all TAFE Queensland students. Visit them at one of our campus libraries or online at library.tafeqld.edu.au to access their services including:

- books and digital resources, including databases and e-books
- referencing help with Harvard, APA and AMA styles
- help with finding information and using library resources
- printing, copying and scanning facilities
- study spaces and computing areas
- computer assistance, including password resets and help accessing on-campus WiFi
- resources to assist with your job search, application and interviews.

Depending on your campus location, additional resources including individual study spaces and group study rooms may be available.

Subject guides

Don't know where to start? Try our subject guides for information related to your area of study. Head to the TAFE Queensland Library Network website to get started library.tafeqld.edu.au

Library databases

Our library website will give you access to a range of databases specifically selected to support your studies, like ClinicalKey for Nursing, eMIMSelite, IBISWorld, Plantfile and Chemwatch, as well as access to academic journals. Head to library.tafeqld.edu.au/az/databases to see the full list.

Virtual library sessions

At the start of term, live virtual information sessions are offered, including:

- Virtual library tours - learn how to use our online resources like databases and ebooks
- how to access Australian Standards
- how to use Clinical Key for nursing database
- introduction to research skills
- introduction to referencing in Harvard or APA styles
- understanding AI at TAFE Queensland.

To register, visit the TAFE Queensland Library Network website tafeqld.libcal.com/calendar/VirtualLibrarySessions

Have a question that needs answering?

Try our Ask a Librarian service or Library Live Chat, accessible from the TAFE Queensland Library Network website: library.tafeqld.edu.au



Using Connect

Connect is TAFE Queensland's online Learning Management System (LMS). It has everything you need in one handy location, giving you the flexibility to study anywhere, anytime. When using *Connect* you will be able to:

- collaborate with your classmates in forum discussions
- access class resources, including presentations and notes in *Connect*
- check your class study schedule
- submit your assignments
- find your educators' details and check their availability.

Access and logging in

Please note: students in programs delivered with partner universities may use a LMS other than *Connect*. Please seek assistance early if you are having difficulties.

You can access *Connect* online at connect.tafeqld.edu.au.

Username:

studentnumber@tqstudent.edu.au

Password:

Your network password

Simply log in with your username (Student ID) and network password. For information about creating or resetting your password, please see *Digital access* on page 8 of this handbook.



Download the Connect App

You can also access *Connect* using the Brightspace Pulse App. With Brightspace Pulse you can access communications, content and grade results in *Connect*.

1. Open App Store for iPhones or Google Play for Android devices.
2. Search for Brightspace Pulse.
3. Select 'GET', then 'INSTALL'.
4. Follow the onscreen instructions, then 'OPEN'.
5. At 'PICK YOUR SCHOOL', type 'TAFE Queensland' and tap the result.
6. Complete your login with your usual student number and login.

Resources and help

You can find support information and videos under the Help section in *Connect*. It includes short tutorials and guides on the tools and processes involved in navigating *Connect*, enabling notifications, submitting assessments, following your progress, checking grades and discussions with your peers. You can also check out youtube.com/tafeqldconnect.

Bundaberg

118 Walker Street
Bundaberg QLD 4670



Bundaberg is a regional city that offers plenty of coastal attractions. Located on the Burnett River, the city is known for its sugar plantations, the famous Bundaberg Rum factory, and its nearby beaches. Centrally located five minutes from the town centre, our Bundaberg campus offers a range of practical courses in purpose-built facilities.

Getting to campus

Public transport

Duffy's City Buses services the local area, with the closest bus stop located out the front of the campus on Faldt Street.

Bikes

If you live nearby, cycling could be another cost effective option to get to class, with bike racks available on campus.

Parking

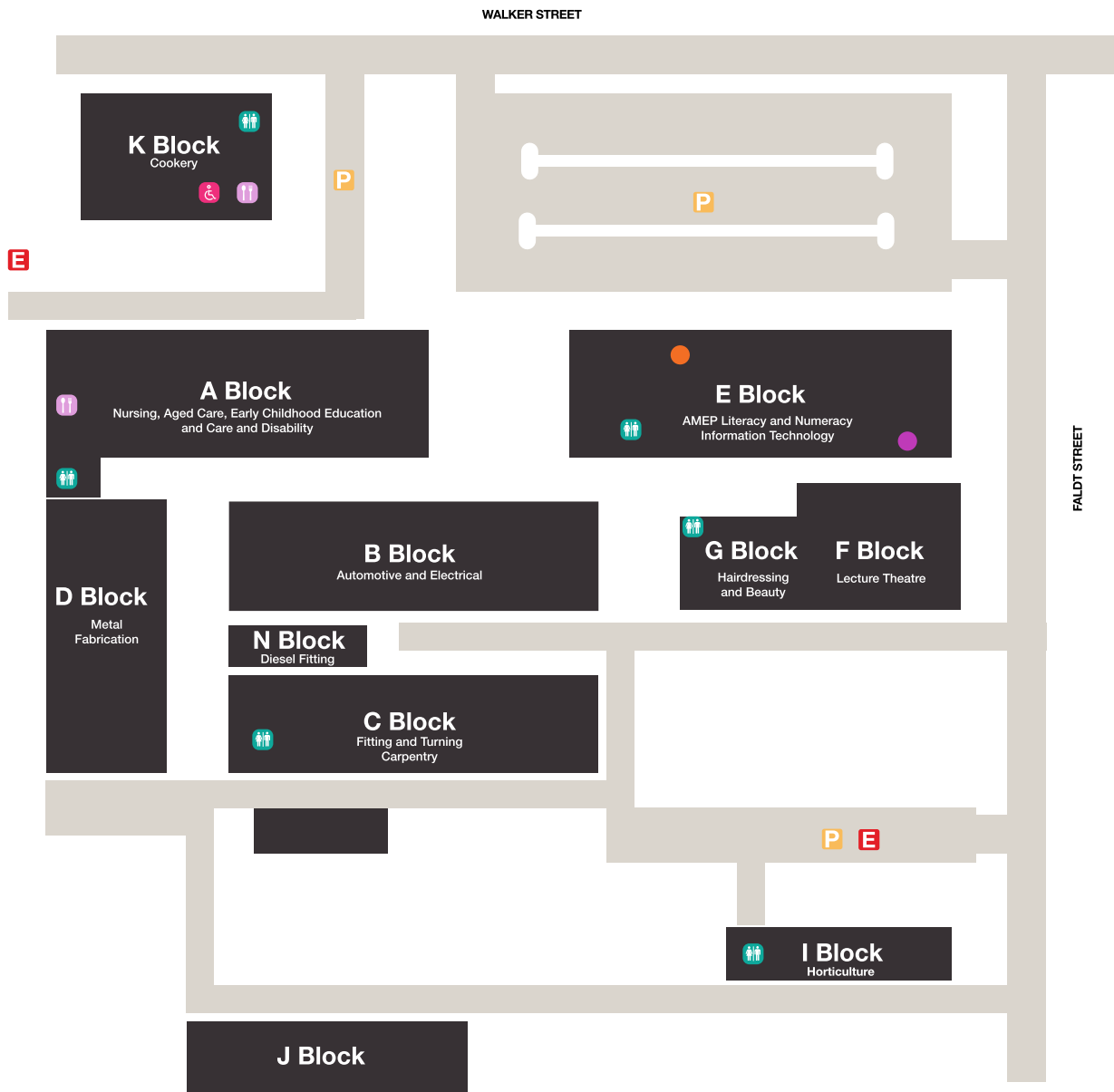
We have plenty of free on-site parking available for students at our Bundaberg campus.

Facilities

- Beauty and hairdressing salon
- Canteen
- Training restaurant
- Library
- Customer services
- Theatre

Places to eat

On-site canteen.

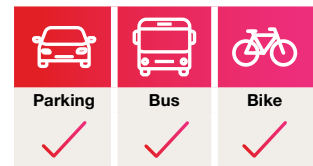


Key		
	Buildings	Parking
	Pathways	Emergency assembly point
	Road	Wheelchair access
	Childcare centre	Canteen
		Resources
		Customer services

Bundaberg is a **SMOKE FREE CAMPUS**

Hervey Bay

47-95 Urraween Road
Hervey Bay QLD 4655



Our Hervey Bay campus features specialist training facilities that include an English language centre, hair and beauty salon, training restaurant, and horticultural training spaces. The campus offers courses across a range of study areas.

Getting to campus

Public transport

Wide Bay Transit operates bus services in the area, with the closest bus stop located out the front of the campus on Urraween Road.

Bikes

If you live nearby, cycling could be another cost effective option to get to class, with bike racks available on campus.

Parking

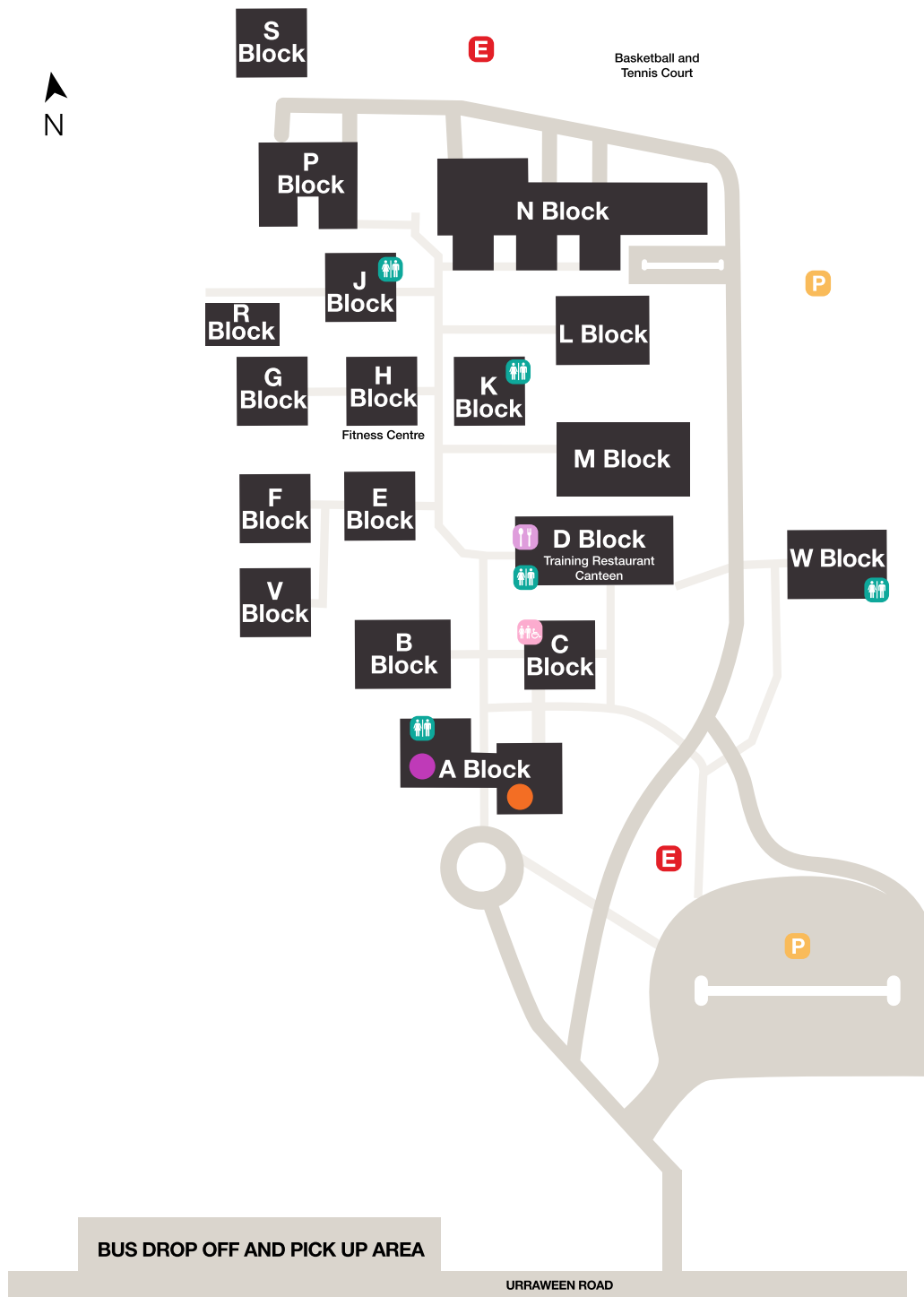
We have plenty of free on-site parking available for students at our Hervey Bay campus.

Facilities

- Canteen
- English language centre
- Gym
- Hair and beauty salon
- Library
- Research and information centre
- Training restaurant
- Customer services

Places to eat

On-site canteen.

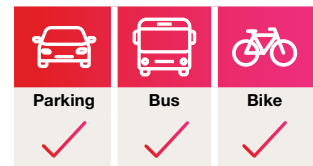


Key		
Buildings	Parking	Resources
Pathways	Emergency assembly point	Customer services
Road	Wheelchair access	
Childcare centre	Canteen	

Hervey Bay is a **SMOKE FREE CAMPUS**

Gympie

71 Cartwright Road
Gympie QLD 4570



Located adjacent to the University of the Sunshine Coast, our Gympie campus offers a range of practical courses in purpose-built facilities. Study areas include business, community services, hairdressing, retail, and trades.

Getting to campus

Public transport

Our Gympie campus is easily accessible via public transport. Local bus services are operated by Polleys Coaches, with the closest bus stop located on Coinda Street.

Bikes

If you live nearby, cycling could be another cost effective option to get to class, with bike racks available on campus.

Parking

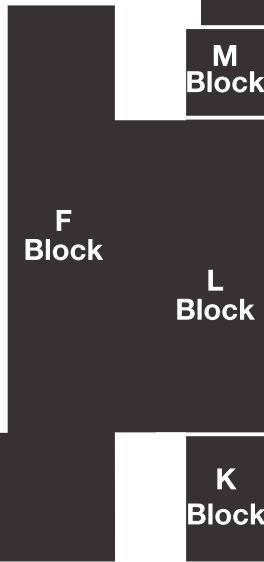
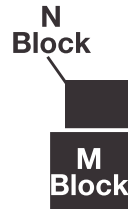
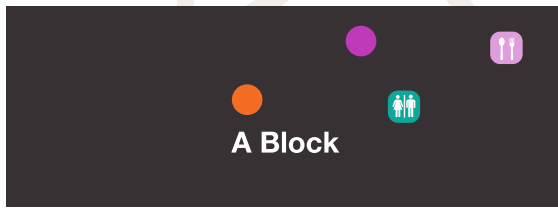
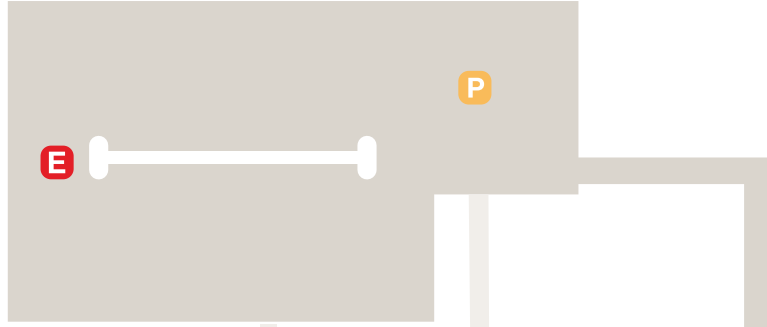
We have plenty of free on-site parking available for students at our Gympie campus.

Facilities

- Canteen
- Hairdressing salon
- Library
- Customer services

Places to eat

On-site canteen.

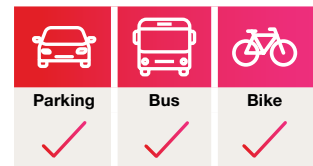


Key	
	Buildings
	Road
	Pathway
	Parking
	Emergency assembly point
	Toilet facilities*
	Canteen/food service
	Customer services
	Library

 Gympie is a **SMOKE FREE CAMPUS**

Nambour

91 Windsor Road
Nambour QLD 4560



Nambour is located in the hinterland of the Sunshine Coast at the foot of the Blackall Range. Nambour is the largest of our Sunshine Coast campuses and is located just five minutes from the town centre. Set among lush sub-tropical rainforest hinterland, the campus features beautiful landscaped grounds with gardens, lawns, native trees, and a winding creek.

Getting to campus

Public transport

Our Nambour campus is easily accessible via public transport. The closest bus stop is located out the front of the campus on Windsor Road.

Bikes

If you live nearby, cycling could be another cost effective option to get to class, with bike racks available on campus.

Parking

We have plenty of free on-site parking available for students at our Nambour campus.

Facilities

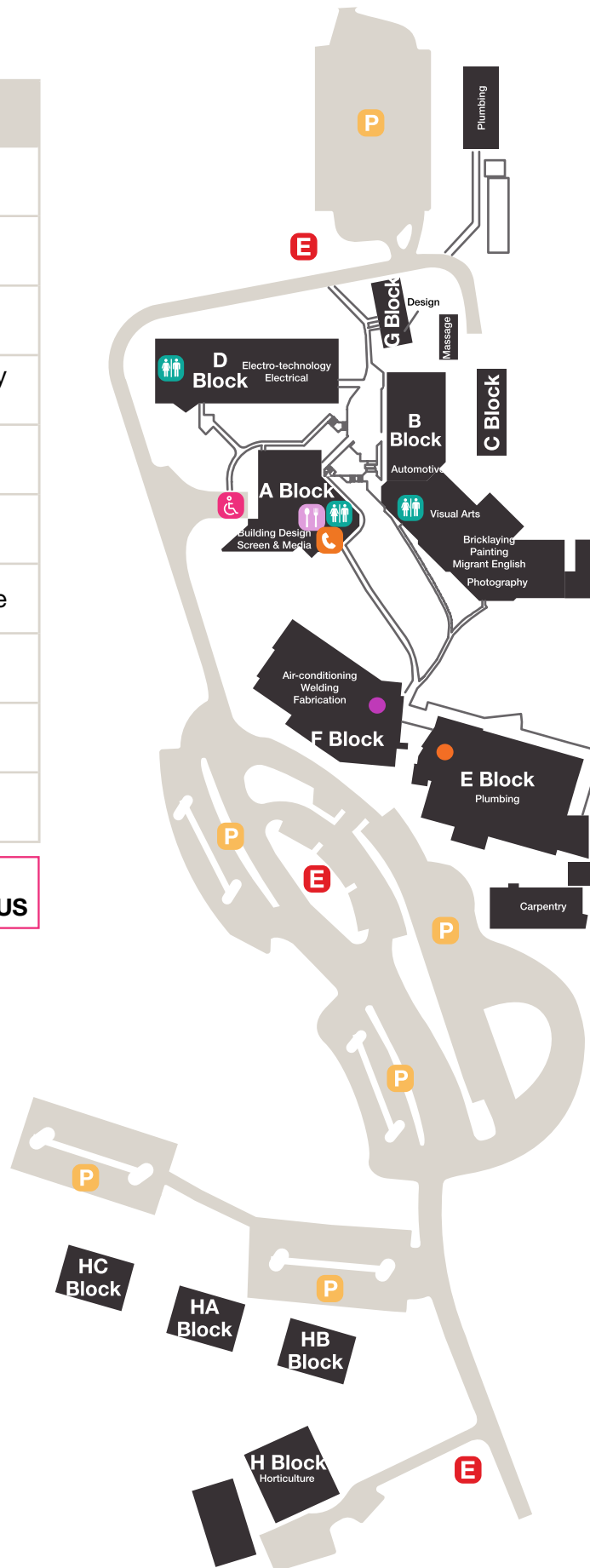
- Canteen
- Flexible learning centre
- Library
- Customer services

Places to eat

On-site canteen.

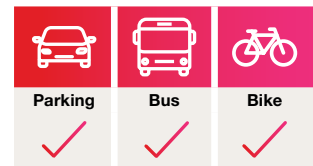


Key	
	Buildings
	Road
	Parking
	Emergency assembly point
	Call point
	Toilet facilities*
	Canteen/food service
	Wheelchair access
	Customer services
	Library
	Nambour is a SMOKE FREE CAMPUS



Mooloolaba

**34 Lady Musgrave Drive
Mooloolaba QLD 4557**



Our Mooloolaba campus is located within easy reach of relaxed surfside cafes, vibrant nightlife, and shopping precincts. Featuring specialised training facilities including a gym, training restaurant, and hairdressing and beauty salon, the campus offers a wide range of study areas.

Getting to campus

Public transport

Our Mooloolaba campus is easily accessible via public transport. The closest bus stop is located out the front of the campus on Lady Musgrave Drive.

Bikes

If you live nearby, cycling could be another cost effective option to get to class, with bike racks available on campus.

Parking

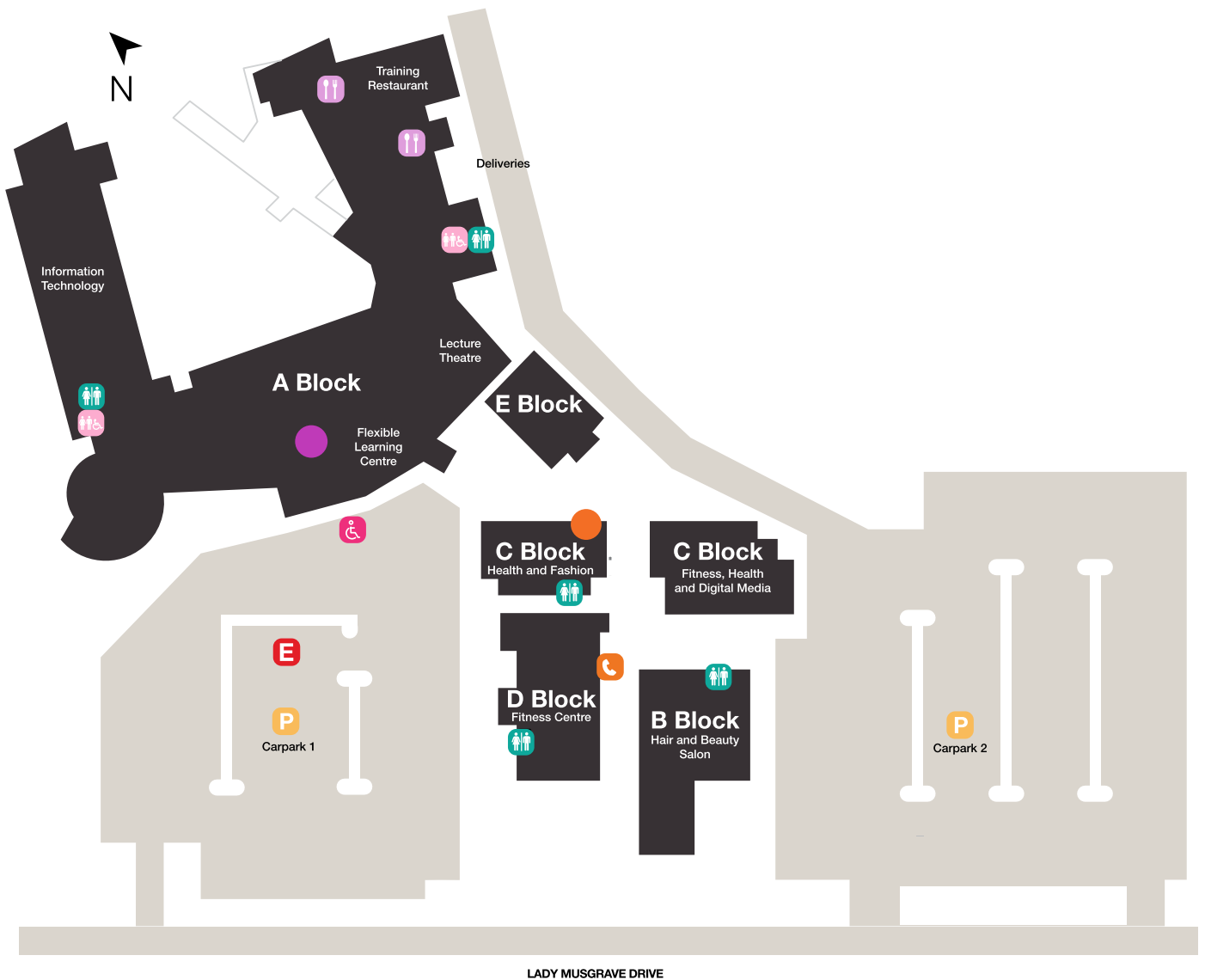
We have plenty of free on-site parking available for students at our Mooloolaba campus.

Facilities

- Canteen
- Flexible learning centre
- Gym
- Hairdressing and beauty salon
- Library
- Customer services
- Training restaurants











Places to eat

On-site canteen.



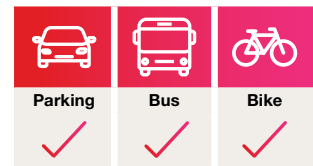
LADY MUSGRAVE DRIVE

 Mooloolaba is a **SMOKE FREE CAMPUS**

Key		
 Buildings	 Parking	 Customer services
 Road	 Emergency assembly point	 Library
 Toilet facilities*	 Call point	
 Unisex accessible toilet facilities*	 Canteen/food service	

Sunshine Coast Health Institute

8 Doherty Street
Birtinya QLD 4575



The Sunshine Coast Health Institute (SCHI) features dedicated and integrated research and learning spaces, allowing students to participate in learning, research and clinical practice in one convenient location. The institute has dedicated workspaces for TAFE Queensland students, as well as specialised learning spaces equipped with the latest in audio-visual technology.

Getting to campus

Public transport

The Sunshine Coast Health Institute is easily accessible via public transport. A dedicated bus stop is located on Eccles Boulevard near the main entry to the institute.

Bikes

Cycling is a convenient and cost effective option to get to class, with bike racks and end-of-trip facilities available at the SCHI.

Parking

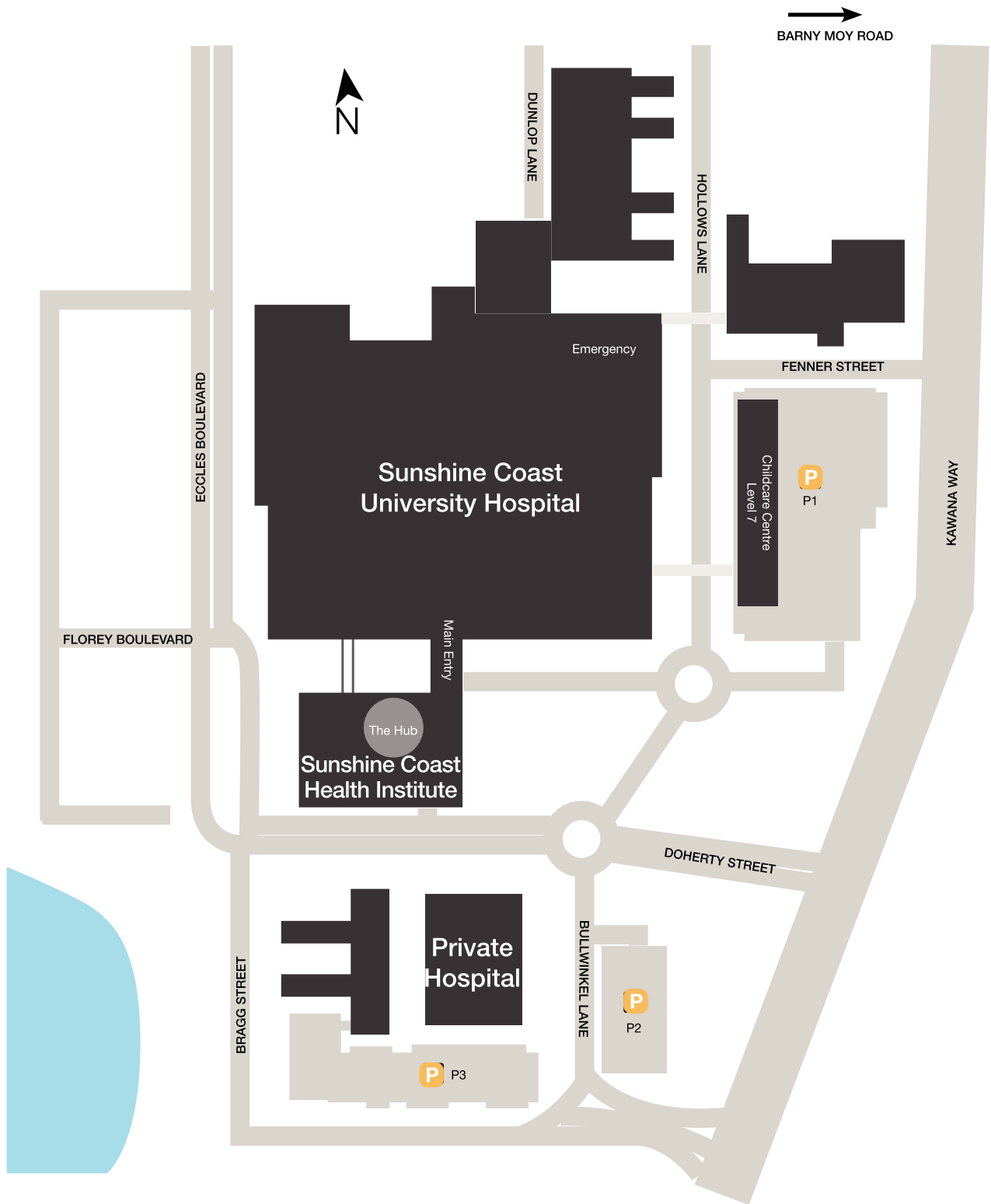
There is plenty of parking available for students at the Sunshine Coast Health Institute. Parking is paid and is operated by **Point Parking**.




Facilities

- 370 seat auditorium
- 150-seat lecture theatre
- Bike racks and end-of-trip facilities
- Breakout spaces
- Communal lounge
- Flexible learning and study areas
- Library with computer kiosks

Places to eat

Multiple dining options.



Key	
	Buildings
	Road
	Parking

Please refer to directories on-site for toilets and other facilities.

 Sunshine Coast Health Institute is a **SMOKE FREE CAMPUS**



In 2024-25 we trained
139,000 students



Over 60
campus locations



Over 84%
of our graduates go on to
work or further study



We have an
**89% student
satisfaction rating**
(and we're working very hard on the other 11%)



100%
of our diploma and
higher-level courses have
diploma-to-degree pathways



We have a
**93% employer
satisfaction rating**



Over 550
university pathways
are available

Contact us



tafeqld.edu.au/enquire-now



information.eastcoast@tafeqld.edu.au

Stay connected

Keep up-to-date with the latest information on what's happening at TAFE Queensland and your local campus by connecting with us on social media.



[facebook.com/TAFEQueensland+ your campus](https://facebook.com/TAFEQueensland+yourcampus)



[@tafeqld](https://instagram.com/tafeqld)



linkedin.com/company/tafe-queensland



youtube.com/TAFEQueensland



[@TAFEQld](https://twitter.com/TAFEQld)

2026

GRADUATION

Celebrate this milestone achievement with your loved ones and peers! Take this opportunity to bask in the glory of your success and share with the people who mean the most to you.

Your graduation events take place across our region in December each year. We will reach out closer to the event with invitations and details about how to register.



TAFE Queensland acknowledges the Traditional Custodians of Country throughout Australia and respects the continuing connection to land, waters, cultures and family that Aboriginal and Torres Strait Islander peoples uphold. We pay respect to Elders past and present. We recognise that teaching and learning has taken place on Country for over 60,000 years and two-way learning is an important part of our reconciliation journey.

Artwork elements from TAFE Queensland's Reconciliation Action Plan artwork 'Connecting Knowledge – Connecting Cultures' by Riki Salam, We are 27 Creative.

1300 203 233
tafeqld.edu.au

**MAKE
GREAT
HAPPEN**

